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ABOUT THE REPORT

2022 Annual Environmental, Social and Governance (ESG) Report of Guoyuan Securities Co., Ltd. (hereinafter referred to as "ESG report" or "this report") is the 15th report issued by Guoyuan Securities Co., Ltd.(hereinafter referred to as "we" or "the company"), which is designed to present to our stakeholders the management methods and performance of Guoyuan Securities, branches, business departments and subsidiaries related to environment, society and governance in the year of 2022.

Scope of the report

Timeline of the report: the timeline of this report is from Jan 1, 2022 to Dec 31, 2022. The report covers partial disclosure of data for previous years and 2023.

Geographical scope of the report: the environmental, social and governance data disclosed in this report covers Guoyuan Securities Co., Ltd. and its wholly-owned and controlled subsidiaries, as listed below:

Company name	Address
Guoyuan Securities Co., Ltd. (Guoyuan Securities)	No.18 Meishan Road, Hefei City, Anhui Province
Guoyuan International Holdings Limited (Guoyuan International)	17/F, Three Exchange Square, 8 Connaught Place, Central, Hong Kong
Guoyuan Equity Investment Co., Ltd. (Guoyuan Equity)	Area B, 3F, No.1, Lane 1199 of Minsheng Road, China (Shanghai) Pilot Free Trade Zone, Shanghai
Guoyuan Innovation Investment Co., Ltd. (Guoyuan Innovation)	Room 310, 3/F, Baohe District Organ Logistics Service Center, No.118 Baohe Avenue, Baohe District, Hefei City, Anhui Province
Guoyuan Futures Co., Ltd. (Guoyuan Futures)	Room 1901, 19/F, Building 1, No. 46 Dongzhimenwai Street, Dongcheng District, Beijing

Unless otherwise specified, this report covers the overall data of the headquarters, branches, business departments of Guoyuan Securities Co., Ltd. and the subsidiaries listed above, and some data that fail to cover the overall scope will be indicated and specified in the main body of this report. Changsheng Fund Management Co., Ltd., Anhui Anyuan Investment Fund Co., Ltd. and Anhui Equity Service Group Co., Ltd. are subsidiaries of Guoyuan Securities, with corporate shareholding below 50%, and the abovementioned participating subsidiaries are not included in the disclosure of this report.

Report release cycle

The report is published on an annual basis, in line with the release cycle of company financial annual report.

Data sources

The financial data in this report are quoted from the 2022 Annual Report of Guoyuan Securities Co., Ltd. If there is any discrepancy between the financial data disclosed in this report and those in the annual report, the latter shall prevail. Other data and cases are provided by the functions, branches, business departments and subsidiaries of the company. The amounts shown in this report are presented in RMB unless otherwise stated.

This report was deliberated and approved by the 5th Session of the 10th Board of Directors of Guoyuan Securities held on March 25, 2023. The Board of Directors and all directors of the company warrant that the contents of the report do not contain any false statements, misleading statements or substantial omissions. The companyis responsible for the truthfulness, accuracy and completeness of the report contents.

Preparation basis of this report

This report complies with the preparation or disclosure requirements of the following standards/ guidelines/norms:

- -Sustainability Reporting Standards Version 2021 of Global Reporting Initiative (hereinafter referred to as GRI);
- -Sustainability Accounting Standards for the Investment Banking and Brokerage Industry (SASB Standards) issued by the Sustainability Accounting Standards Board (SASB);
- -Recommendation Report of Task Force on Climate-related Financial Disclosures (TCFD);
- -Guidelines on the Content and Format of Annual Reports of Securities Companies and Guidelines No. 2 on the Content and Format of Information Disclosure by Companies that Issue Public Securities -Content and Format of Annual Reports (Revised in 2021) of China Securities Regulatory Commission;
- -Guidelines on Social Responsibility of Listed Companies on Shenzhen Stock Exchange, Guidelines on Self-regulation of Listed Companies on Shenzhen Stock Exchange No. 1 - Standardized Operation of Listed Companies on the Main Board, Guidelines on Self-regulation of Listed Companies on Shenzhen Stock Exchange No. 1 - Business Processing, etc.;
- -Ten Principles of the United Nations Global Compact;

Please refer to the index sheet in the appendix for specific information.

Please refer to the body part of the report for response to the United Nations Sustainable Development Goals (UN SDGs 2030).

External certification

The report has been certified by TÜV SÜD Certification and Testing (China) Co., Ltd., an independent third party, and awarded an opinion of "limited assurance". Please find the certification report as attached.

Release of the report

This report is released in both printed version and online electronic version in simplified Chinese.

The printed version of this report is available at: Office of the Board of Directors of Guoyuan Securities,

No. 18 Meishan Road, Hefei City, Anhui Province, China.

Guoyuan Securities website: http://www.gyzq.com.cn

For electronic version of this report, please visit: CNINFO: http://www.cninfo.com.cn

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MESSAGE FROM THE CHAIRMAN



Secretary of the Party Committee, Chairman of the Board, Director of the Executive Committee, and President of Guoyuan Securities Co., Ltd.

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KEEP THE MOMENTUM FOR A NEW CHAPTER, START A NEW JOURNEY IN SOLIDARITY

The report of the 20th Party Congress states: High-quality development is the primary task of building a modern socialist country in a comprehensive manner. In 2022, in face of accelerated world changes and domestic economic downturn, Guoyuan Securities focused on fully, accurately and comprehensively implemented the new development concept, highlighted the efforts on the real economy, accelerated its integration into the new development pattern with the domestic grand cycle as the core and the dual cycles of domestic and international development, and achieved substantial results in serving the real economy, deepening

scientific and technological innovation, strengthening the foundation of risk control, fulfilling social responsibility, and promoting green finance.

In the past year, we stabilized corporate business performance and stayed committed to corporate development. Focusing on the strategic goals of the "14th Five-Year Plan" and focusing on the three elements of "talent, assets, and customers", led by investment behavior, focusing on the upstream and downstream of the industry, actively promoting the transformation of wealth management, creating an

institutional business coordination system, and making steady progress in operation and management, Stable and strengthened. As of the end of 2022, total assets of the company had reached 129.481 billionand net assets amounted to 32.957 billion, with business income at 5.341 billion for the year. The company maintained and boosted good momentum of all-round comprehensive development through security fund, fixed income, bond, over-the-counter, futures and alternative investment businesses.

In the past year, we stayed true to our mission by serving the real economy continuously. We completed 8 IPOs, 7 refinancings, 2 single merger and reorganization, 41 bonds and 37 USD bonds. We insisted on professional empowerment, capital empowerment, service empowerment and industry empowerment, and have achieved the remarkable results in sponsoring over half of the listed companies in Anhui A-shares, Science and Technology Innovation Board, Beijng and stateowned enterprises over the past two years, and providing over half of the capital market services for listed companies in Anhui

In the past year, we stayed committed to opening a new journey by deepening scientific and technological innovation. We strengthened the top-level design of digital transformation, reshaped the business development mode and management mode by means of digitalization, and speeded up business innovation, product design, service supply and operation governance, etc., in order to make digitalization a core driving force for high-quality development of the company. We have significantly increased our investment in information technology, established advanced new digital infrastructure and sensitive research and development system, carried out five financial technology innovation research projects, and built 31 wealth management digitization projects.

In the past year, we stayed committed to building defense line by strengthening the foundation of risk control. In line with the concept of "risk control is the lifeline of the company", we ensured complete and clear four-layer structure and three lines of defense of comprehensive risk management, and promoted all risk management, such as risk assessment, measurement, monitoring and reporting. We also strengthened the quality control management of investment banking and bond business, enhanced the process control of investment projects, and ensured no major risk hazards in underwriting type projects and investment projects. Through these efforts, we received an A rating in the industry's first investment banking practice quality assessment, and the practice quality ranked first in the industry.

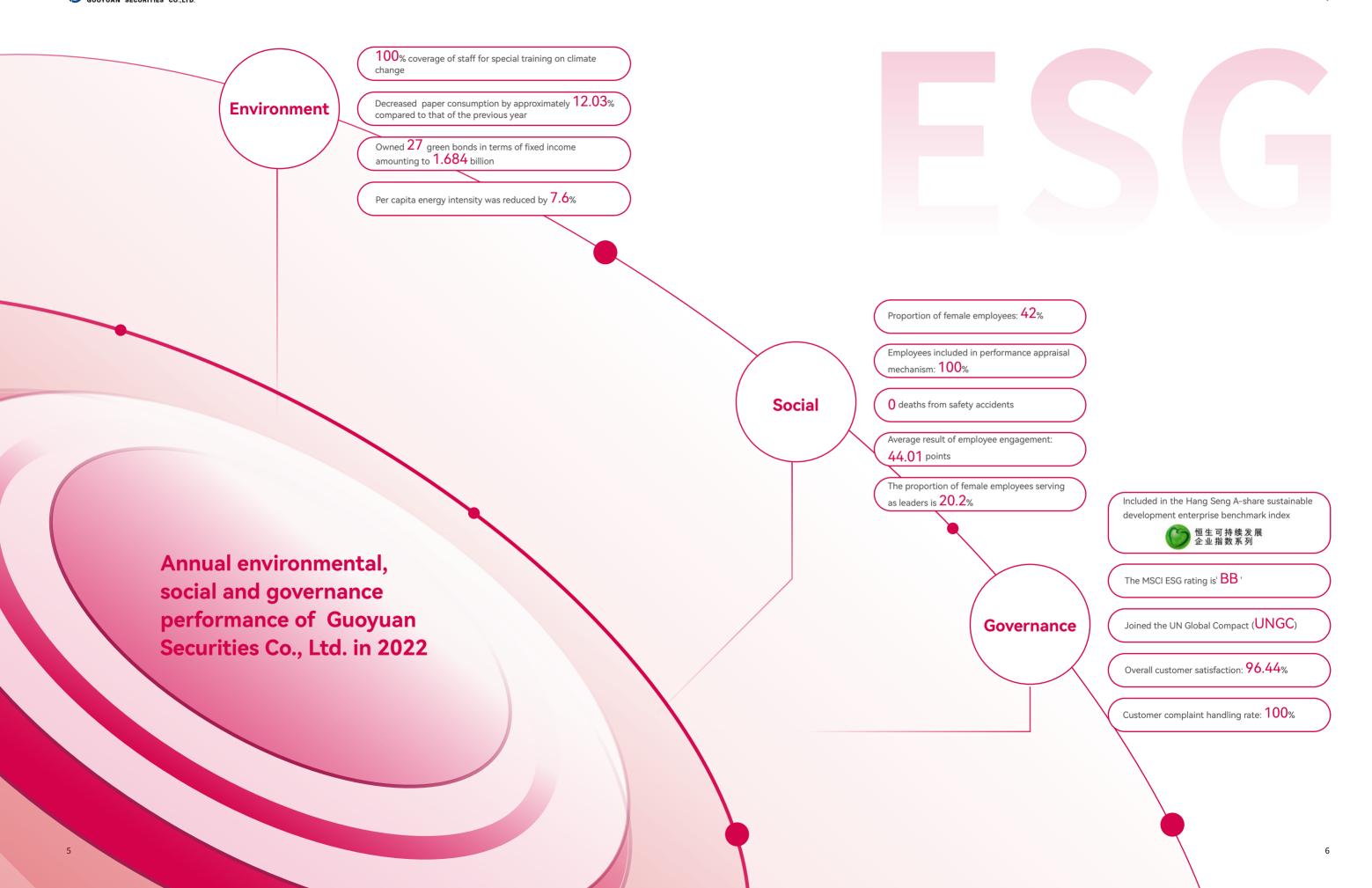
In the past year, we stayed committed to contributing to the society by fulfilling social responsibility. We issued "22 Suxong Bond", "22 Jianhu Bond", "22 Jiangsu Bank Three Agriculture Bond" and "22 Zongyang Bond", raising a total capital of 3.05 billion, contributing to rural revitalization and serving agriculture, rural areas and rural people with financial weapons. We donated 14.32 million to support the construction of a beautiful countryside, medical care, education and other causes, continuously enhancing the results of poverty alleviation, rural revitalization, and rural welfare.

In this year, we further promoted the green financial strategy and green development as always. We actively expanded green equity financing and helped two environmental protection-oriented enterprises with low-carbon footprint achieve IPO, raising a total of 1.764 billion. We followed the six responsible investment principles of UN PRI, incorporated ESG factors into the decision-making process of fixed income investment, equity investment, equity pledge and contract repurchase, etc. The scale of green bond investment in fixed income business increased by 171.61% year-on-year, and the position ratio of carbon neutrality class stocks in equity investment reached 34%.

In this year, we were widely recognized both by the industry and beyond, and the results of our continuous cultivation in ESG management gradually set in. In April, MSCI ESG rating of the company was upgraded by two levels to "BB"; in August, the company received an "AA" rating from the Shenzhen Stock Exchange; in September, the company was included as a constituent of the Hang Seng A-share Sustainable Enterprise Benchmark Index. The company ranked 13th in the evaluation of over 800 A-share listed companies shortlisted in the FTSE Russell ESG rating.

The time has come for us to stride forward with full speed. The year 2023 is the opening year of the comprehensive implementation of the results of the 20th Party Congress and the key year for the implementation of the 14th Five-Year Plan of the company. We will continue to be guided by the new development concept, prioritize high-quality development as our primary task, keep up the momentum, and concentrate our efforts on a new journey. We will continue to build a first-class industrial investment bank with core competitiveness, comprehensively promote the implementation of green development strategies, actively practice the principle of responsible investment, and contribute to the realization of higher-level green sustainable development of Guoyuan Securities and the construction of beautiful China.

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ABOUT GUOYUAN



LEARN ABOUT GUOYUAN SECURITIES

Guoyuan Securities Co., Ltd., established by Beijing Hua'er Co., Ltd. through targeted share repurchase, major asset sales, and acquisition of new shares, was registered on October 25, 2007, and successfully listed on the Shenzhen Stock Exchange on October 30, 2007, after being approved by the China Securities Regulatory Commission (CSRC) in the document No. 165 [2007]. The former Guoyuan Securities Co., Ltd., established by the former Anhui International Trust and Investment Company and the former Anhui Trust and Investment Company as the main sponsors, together with 12 other legal entities, was registered on October 15, 2001 after being approved by the China Securities Regulatory Commission (CSRC) in document No. 194 [2001]. The current registered capital is RMB 4,363,777,891.

The companyis qualified as a comprehensive securities company for multiple securities businesses including retail brokerage, investment banking, wealth management, investment and financing, OTC market and others. Its holding and participating companies are engaged in publicly offered funds, privately offered funds, futures, international business, direct investment, alternative investment, regional equity market and other fields.

Its holding subsidiaries and participating companies include International Holdings Limited, Guoyuan Equity Investment Co., Ltd., Guoyuan Innovation Investment Co., Ltd., and its holding and participating companies mainly include Guoyuan Futures Co., Ltd., Changsheng Fund Management Co., Ltd., Anhui Anyuan Investment Fund Co., Ltd., Anhui Equity Service Group Co., Ltd. It has formed a comprehensive financial service platform with complete licenses and diversified business varieties.

Guoyuan Securities attaches great importance on the layout and optimization of its business outlets and continues its geographic expansion for a broader marketing channels. Guoyuan Securities sets up 37 branches and 105 securities business departments in sub-national levels like Beijing, Shanghai, Shenzhen, Chongqing, Shandong, Jiangsu, Zhejiang, Hubei and Henan during the reporting period.

Since its inception, based on the spirit of unity, dedication, truth and innovation and its business philosophy of standardized, quality and efficient operation with integrity and customer first, Guoyuan securities put forward the strategic vision that aims to building the first-class modern investment bank for common growth with customers and realizing scaled and quality sustainable development, fulfilled the responsibility and mission of creating a better life by serving the real economy, and identified its business slogan of integrity operation in the market and creating values through services. In virtue of this, the company not only maintained stable and promising growth, but also gained wide recognition from the society and even the global world. The company's shares have been included in the SZSI, MSCI China, FTSE Russell,

S&P Dow Jones, Hang Seng A-share Sustainability Index and other important domestic and international indexes; the company has been awarded the highest grade in the evaluation of serving the development of local real economy by Anhui Provincial People's Government for 12 consecutive years.

Company name	Guoyuan Securities Co., Ltd.
Business address	No. 18 Meishan Road, Hefei City, Anhui Province
Established in	June, 1997
Property of ownership	Joint stock company of limited liabilities (listed, state-controlled)
Business scope	Securities brokerage; securities investment consulting; financial advisory related to securities trading and securities investment activities; securities underwriting and sponsorship; securities self-dealing; securities asset management; securities financing; securities investment fund distribution; intermediary introduction business for futures companies; distribution of financial products; insurance agency business; securities investment fund custody business, etc.

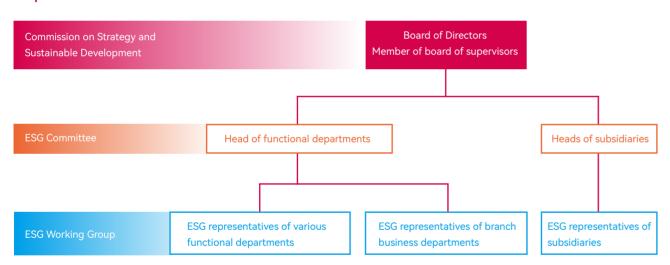


GOVERNANCE

The Company has continuously improved its corporate governance system, actively promoted ESG governance, created an ESG ecological management system with Guoyuan's characteristics. In this way, it further improved corporate risk control system, promoted the full exercise of rights and duties by members of the board of directors and supervisors, and created good internal environment for the sound development of the company. During the reporting period, in terms of management policies, the company revised the Articles of Association of the Company, the Working Rules for Corporate President, and newly-published the Rules for the Management of Remuneration of Corporate Management, the Assessment Management Measures of Business Performance of Corporate Management, etc., which has laid basic institutional foundation for corporate governance. The company has set up an Executive Committee, which is the highest management organization of the company and further improves corporate governance system.

Governance structure

Corporate ESG Governance Structure



The Board of Directors and the Board of Supervisors are responsible for making decisions and supervising major ESG issues respectively; the Commission on Strategy and Sustainable Development is mananged bythe Board of Directors, responsible for studying and making recommendations on long-term corporate development strategic planning, sustainable development and environmental, social and governance policies; the ESG Committee is responsible for the overall management of all major ESG issues; the ESG Working Group is responsible for implementing specific ESG management measures.

As of the end of the reporting period, there were 14 corporate board members, of which 12 were male and 2 were female, with the proportion of female directors reaching 14.29%. Among them, there were 5 independent directors. The company had 26 directors, supervisors and executives, among which 23 were male and 3 were female, with female accounting for 11.11%. The company attached great importance to the balance and diversity of its board members. Among the board members, 5 had background of securities industry, 10 had experience in risk management, 4 are financial management experts and 3 are legal experts.

Board of directors

14 members

Contribution to UN SDGs:



Goal 5: Gender equality

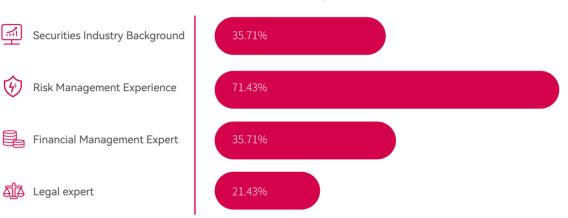
Build a diverse and inclusive workplace and provide more equal training and promotion opportunities for employees.



Goal 10: Reduced inequalities

Empower employees by creating a fair, equitable, diverse and inclusive working environment.

Board Member Background



Board involvement

Process of the Board's supervision on ESG issues



During the reporting period, the company organized 31 meetings of the shareholders, the board of directors, the board of supervisors and the special committee of the board of directors, and a total of 181 motions were considered. During the reporting period, the Board of Directors and its Commission on Strategy and Sustainable Development reviewedthe following ESG issues: Annual corporate ESG work and annual corporate cultural practices, etc. During the reporting period, the company attached great importance to the protection of shareholders' and creditors' rights and interests, and explained the management of investor relations and the protection of the rights and interests of small and medium-sized shareholders in the annual report of the shareholders' meeting, including normalization of the convening procedures of shareholders' meetings, and the situation of online voting, selective information disclosure, profit distribution and investor relations management



Governance strategy

Through the implementation of responsible investment and the establishment of comprehensive risk management system, we have built a bottom-up ESG culture that is participated by all employees.

Core goals



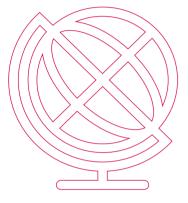


Strategic goals

- · Assessment and evaluation of directors, supervisors and senior executives are linked to ESG.
- \cdot All business locations are covered in the annual business ethics audits every three years.
- ·ESG evaluation is carried out on all investment

Progress achieved in 2022

- \cdot The evaluation of directors, supervisors and senior executives has incorporated ESG factors.
- · The company audited a total of 68 projects during the reporting period. The total number of audit projects for branch institutions was 36, including 19 regular audit projects and 17 exit audit projects.
- During the reporting period, Corporate Equity Investment
 Department, Fixed Income Department, Securities and Finance
 Department, and Guoyuan Equity Investment Co., Ltd. have
 conducted ESG evaluation on all investment objects.



Review of the progress of strategic goals

Progress of Annual ESG
Strategic Goals of Guoyuan
Securities in 2022

Talent strategy

By fostering fair, equitable, diverse and inclusive working environment, we empower employees, especially female employees, and build a professional team with an international perspective, create more opportunities for them to make achievements.

Core goals







Strategic goals

- · Female employees are maintained at a percentage of around 40%.
- · Female employee empowerment shall be strengthened and the proportion of female employees in leadership positions is maintained at around 20%.
- ·The building of a responsible investment talent team shall be intensified to create an ESG team consisting of 15 analysts by 2025.
- ·Turnover rate shall be lower than the industry average.

Progress achieved in 2022

- The proportion of female employees in the company by the end of the reporting period was 42%.
- •The proportion of corporate female employees in leadership positions by the end of the reporting period was 20.2%.
- The company actively promoted the development of ESG analyst team, and employed 7 ESG analysts during the reporting period.
- ·The company attached great importance to its talent strategy, and the employee turnover rate decreased during the reporting period compared with that of the previous year.

Climate strategy

We actively carry out climate risk analysis, promote greenhouse gas emissions reduction in financial activities with our efforts, actively respond to climate change, and strive to protect the ecological environment.

Core goals





Strategic goals

- · Reduce greenhouse gas emission per capita by 5% per year.
- ·Achieve carbon neutrality in corporate operations by 2040.
- \cdot Organize annual education and training programs about climate change for investors.

Progress achieved in 2022

- \cdot Greenhouse gas emissions per capita decreased by 18.1% during the reporting period compared to that of the previous year.
- · Carried out theoretical research on carbon neutrality; Built ESG data line collection management platform, and actively promoted energy saving and consumption reduction activities
- \cdot During the reporting period, corporate investor education base provided free online education and training for investors to share knowledge on how to cope with climate change.



Risk and opportunity management

As the stability of the financial system is core of economic issues, financial stability contributes to economic stability. The occurrence of a significant negative environmental, social and corporate governance (ESG) event may cause significant damage to corporate intangible value, reputation or operational capabilities, which may also affect the achievement of overall strategic and business goals of the company, as well as the economic returns to stakeholders such as investors and customers. Therefore, the prevention of such events is crucial to mitigate systemic financial risks, maintain healthy and quality economic development and create a safe and stable financial environment.

There are multiple inherent risks and potential ESG risks in the financial sector. In order to mitigate the impact of ESG risks and emerging risks to investors, customers and other stakeholders, the company has been staying committed to the concept of legal compliance and sound operation and complies with the Securities Law of the People's Republic of China and other laws, regulations and supervisory requirements. In addition, the company has developed an ESG risk and financial management system by referring to COSO Enterprise Risk Management - Integrating Strategy and Performance (COSO ERM Framework) and Enterprise Risk Management - Integrating Environmental, Social and Governance-related Risks into Corporate Risk Management. It has also formulated Comprehensive Risk Management System of Guoyuan Securities and ESG Risk and Opportunity Identification, Analysis and Evaluation Procedures of Guoyuan Securities. Through this, the company successfully integrated ESG risk management into all aspects of corporate strategy and business operations.

Comprehensive Risk Management Objectives

Promote the sustainable and healthy development of corporate businesses; ensure corporate businesses operate in an orderly manner with tolerable risks; safeguard the safety and integrity of corporate assets and the assets entrusted by the customers; ensure overall risks in corporate operations are measurable, controllable and tolerable, and ultimately achieve corporate business strategies and development goals.

Comprehensive Risk Management Principles

Comprehensive, balanced, targeted and adaptable

ESG Risk and Opportunity Management System of Guoyuan Securities ESG Strategic Objectives ESG Risk Review 5 ESG Risk Culture ESG Risk Performance Periodic Report

Review of Operational Performance of ESG Risk Management System · Corporate operating management was responsible for ESG risk management and assessment. · Chief Risk Officer was appointed for overall risk management. Determine the functional department of risk management responsible for risk management. · Identify ESG managers in headquarters and branch offices, and provide relevant ESG risk and opportunity management training for them. Provide all employees with ethics risk, climate change risk, and integrity training to improve risk control capability. ESG Risk Culture · Provide external training and encourage voluntary learning and continuing education and other forms to improve risk management capability. ·Timely communicate to all employees of various information released by regulators and market players throughcorporate WeChat and other information platforms to creat ESG risk culture involving all employees. ·The Board of Directors approved corporate ESG strategic objectives. ESG Strategic ·When setting strategic objectives, significant environmental, social and governance risks were Objectives taken into consideration, as well as short-, medium- and long-term impact on the company and stakeholders. · Corporate ESG risk and opportunity identification, analysis and evaluation process has been in ·All corporate functional department and branch offices conducted ESG risk and opportunity ESG Risk assessments to ensure that all business activities and management processes are covered. Performance Identify significant ESG risks and opportunities, management objectives, and measures to respond. ·With reference to the annual Global Risk Report published by the World Economic Forum (WEF), the Doughnut of social and planetary boundaries proposed by Kate Raworth, we reviewed the ESG risk and opportunity assessment process and objectives every year to continuously optimize **ESG Risk Review** the internal management system in light of emerging technologies and market trends. · Corporate ESG risks and opportunities were reassessed during the reporting period. · Progress on ESG risk and opportunity management is publicly communicated to stakeholders Periodic Report through the annual ESG Report.

The company has paid close attention to the negative and positive effects of changes in domestic and international short-, medium- and long-term risk factors, regularly identified and forecasted ESG risks and opportunities, and formulated risk and opportunity action measures to grasp the development opportunities of the industry and reduce the risks to an acceptable level.

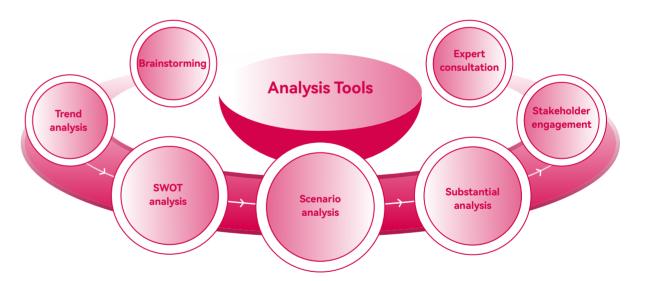


ESG Risk and Opportunity Management Process of Guoyuan Securities



In the process of ESG risk identification, the company adopted brainstorming and trend analysis to identify potential risks. Analyze corporate environmental, social and governance strengths and weaknesses, as well as opportunities and threats with relevant tools. Every year, internal and external stakeholders will be invited to fill out a questionnaire to sort out the risks and impacts through substantial topic analysis, and we also adopted scenario analysis to deduce the possible consequences of ESG risks to the company and its stakeholders. Meanwhile, the company has invited external ESG technical experts to provide technical advice on the results of ESG risk and opportunity analysis to ensure that the analysis results are forward-looking, objective and comprehensive.

Risk Assessment and Analysis Tools of Guoyuan Securities



In the company's risk assessment during the reporting period, economic and governance risks were added, biodiversity risks were added to environmental risks, mass unemployment risks were added to social risks, and cyber security risks and emerging technology opportunities were added to technology risks. Credit risk, market environment risk, liquidity risk, operational risk, reputation risk, etc. were integrated into the comprehensive risk management category for management.



ESG Risk Assessment Results of Guoyuan Securities

Risk	Risk		Impa	ct catego	ory	Impact	
categories	description	Strat- egy	Repu- tation	Opera- tion	Busines continuity	time	Mitigation measures
	Asset bubble breaking in large economies	~		~	~	Medium to long-term impact, over 3 years	1. Allocate more financial resources to key sectors and weak links of economic and social development to better meet the needs of the real economy and diversified financial needs. 2. Actively develop sustainable financial products. 3. Invest in/support ESG-related emerging industries/companies. 4. Join international inititives and organizations to follow up the domestic and international market trends. 5. In terms of actions and measures, carry out indicator stress test for risk management.
Economy and Governance	Large enterprises bankruptcy or debt crisis	~	~	~	~	Medium to long-term impact, over 3 years	1.In terms of policies, Corporate Credit Risk Management Measures were formulated to take care of fulfillment performance of counterparties in a timely manner. 2.In terms of preventive measures, based on the quantitative analysis of Moody's internal system and the qualitative analysis of departmental credit assessment professionals, the company has established a credit risk assessment system and issued independent and objective credit risk assessment results. 3.In terms of actions and measures, a dynamic risk control indicator monitoring and capital replenishment mechanism was established to ensure that all risk control indicators, such as net capital, comply with regulations and standards at any time. 4.Credit risk was effectively controlled by means of bond pool layering management.
	Risks of illegal financial activities	~	~	~	~	Medium to long-term impact, over 3 years	1.In terms of system, Corporate Comprehensive Risk Management System and Trial Measures for Corporate Management of the Anti-Money Laundering were established to foster an anti-money laundering organizational structure and strengthen the management of anti-money laundering.

Risk	Risk	Impact category				Land	
categories	description	Strat- egy	Reput- ation	Opera- tion	Busines continuity	Impact time	Mitigation measures
	Corruption risks	~	~	~		Short-term, 0-2 years	1.In terms of management system, Rules for the Implementation of Internal Control of Corporate Integrity Practices were formulated and integrity objectives have been included in the Company's Articles of Incorporation. 2.Annual communication and training on business ethics policy for all employees and business partners are in place. 3.In terms of preventive measures, stakeholder complaint and whistleblower protection mechanism was established for public supervision. 4.In terms of assessment tools, business ethics audits covered all business outlets every three years. 5.In terms of remedies, the company reserved the right to recover assets from individuals
							who infringe upon the company's property in accordance with laws. 1.In terms of policy, based on responsible
	Climate change risks	~		~	~	Short-term, 0-2 years	investment guidelines, relevant departments of the company have actively revised their business guidelines to strengthen investment and financing in the climate sector.
							2.In terms of targets, climate strategies and carbon peaking and carbon neutrality goals were set, and all employees were required to engage in energy conservation and emission reduction.
Environment							 In terms of actions and measures, physical risk identification and related emergency measures are in place.
		isks			4.Develop an action plan to achieve carbon peaking and carbon neutrality goals for the company to promote green and sustainable development.		
			~			Medium-term, 3-5 years	5.Enhance employee training on climate-related knowledge.
							6.Take advantage of investor education base to provide employees and surrounding communities with knowledge training about climate change risks.



Risk	Risk		Impa	ct catego	ory	Impact	
categories	description	Strat- egy	Repu- tation		Busines continuity	time	Mitigation measures
	Climate change opportunities			~		Long-term, over 5 years	1.In terms of institution, Corporate Responsible Investment Guidelines were developed to encourage investment in industry sectors committed to climate change mitigation. 2.In terms of actions and measures, sustainable financial products were actively developed;
		~	~	~		Short-term, 0-2 years	preliminary preparation work for the application of carbon emission trading rights permit has been rolled out. 3.In terms of employee awareness, internal publicity media was adopted to spread the concept of green office, low-carbon travel and energy-saving and emissions reduction.
Environment	Biodiversity	~				Long-term, over 5 years	1.In terms of strategy, integrate the protection of natural resources and social environment into strategic goals management. 2.In terms of policy, Corporate Responsible Investment Guidelines have been developed to ensure that funds do not flow to companies that destroy biodiversity. 3.In terms of institution, wehave revised their procedural documents to provide more financing support for biodiversity conservation and capital support to industries and sectors that protect biodiversity. 4.In terms of preventive measures, ESG due diligence form of Guoyuan Securities was developed to include biodiversity conservation as an assessment factor; it is planned to include biodiversity into the risk assessment of financial system.
Social	Talent retention risks	~			~	0-2 years	1.In terms of strategy, talent development strategies and short-, medium- and long-term development goals are in place. 2.In terms of actions and measures, equal, fair and diversified working environment was built to attract and retain talents. 3.Promote transformation and optimization of HR structure.

Risk	Risk		Impa	t catego	ry	Impact	
categories	description	Strat- egy	Repu- tation	Opera- tion	Busines continuity	Impact time	Mitigation measures
							4.Strengthen school-enterprise collaboration to build a talent pool and reserve quality talents for the company.
						Medium to	5.Improve talent development channel and provide fair promotion opportunities for female employees.
Social	Mass unemploy- ment risks		~	~		long-term impact, over	6.Provide competitive compensation for employees.
	ment risks					3 years	7.In terms of assessment methods, employee communication and feedback mechanism have been improved; annual employee working environment and engagement survey is conducted and improvement measures are developed to reduce talent turnover rate.
	Cyber security risks Emerging technological opportunities	security				Medium- term, 3-5 years	1.In terms of system, Management Measures on the Security of the Information System of Guoyuan Securities have been established.
							2.In terms of employee awareness, regular information security training was carried out.
			•				3.In terms of preventive measures, annual emergency drills were conducted to simulate scenarios where cybersecurity measures fail.
Technology							4.In terms of actions and measures, reliability and safety reviews were conducted.
			~		Medium to long-term impact, over	1.Promote corporate digital transformation towards greater intelligence and ecological evolution. 2.In terms of actions and measures, corporate Financial Technology Innovation Lab actively carried out project topics covering core	
		-			3 years	technologies such as artificial intelligence and big data, with business scope covering investment research, investment advisory, brokerage, and credit, etc.	



Risk Management Practice of Guoyuan Securities

The company provided training on reputation risk management.

In order to improve the comprehensive risk management system, the company implemented relevant requirements of corporate reputation risk management to effectively prevent reputation risk. It also hosted a meeting concerning corporate reputation risk management training in July 2022. Reputation risk management representatives from headquarters departments, branch offices and subsidiaries participated in the meeting that supported both online and offline. Through this training, all departments, branch offices and subsidiaries clarified their understanding of reputation risk management requirements; employees obtained improvement in reputation risk management, which could ultimately help prevent the occurance of reputation risks and strengthen relevant management.



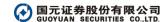
Communication of stakeholders

In reference to international standards and guidelines, including GRI Standards and AA1000 SES Stakeholder Engagement Standard, we have identified our key stakeholders, such as shareholders and investors, employees, customers, creditors, business partners, governments and regulators (including exchanges), public media, industry associations and peer companies in the same industry, surrounding communities (including residents) and the environment.

We actively fulfilled our social responsibilities by establishing a transparent and efficient multi-channel communication platform, deepening communication and exchange with various stakeholders and listening to their feedback and opinions. We responded to stakeholders' requests and expectations in a timely, quick and effective manner through regular or irregular communication, and updated and adjusted corporate sustainability planning and practices based on their feedback.

Identification and Communication of the Corporate Major Stakeholders					
Stakeholders	Needs and expectations	Communication and response	Frequency		
	·Governance	·Shareholders' meeting ·Regular information disclosure ·Investors' home ·Investors' contact point	Regular		
Shareholders and investors	· Economic performance · Compliance operation · Business ethics · Comprehensive risk management	· Investor education · Corporate official website, official WeChat account and other media · Telephone, customer follow-up · Performance presentation · Investor reception day · Communication with non-bank analysts	Irregular		
Employees Employees	Employee diversification and inclusion Employee training and development Employee rights and benefits Talent motivation and retention	Performance appraisal Employee training Office Automation (OA) platform for internal meetings Corporate culture activities Satisfaction surveys	Regular		

	Identification and Communication of the Corporate Major Stakeholders					
	Stakeholders	Needs and expectations	Communication and response	Frequency		
8	Customers	·Optimizing customer service	Customer service and complaints Guoyuan Dianjin App Official WeChat account and other media Customer follow-up	Irregular		
		·Governance	·Regular information disclosure	Regular		
\$	Creditors	· Compliance operation · Comprehensive risk management · Responsible investment	·Communication meetings	Irregular		
Å	Business partners	·Supply chain management	Communication meetings Questionnaire research On-site and off-site verification	Irregular		
	Governments and regulators (including exchanges)	Governance Compliance operation Comprehensive risk management		Regular		
<u>=</u>	Public media	· Compliance operation · Corporate culture and values · Community value creation · New media platforms · Company website and email · Information disclosure · Questionare		Regular		
	Industry associations and peer companies	·Fintech empowerment	· Industral seminars · Academic exchange activities	Irregular		
(Surrounding communities (including residents) and the environment	·Respond to climate change ·Community value creation	· Official WeChat account and other media · Public welfare activities · Questionnaire research · Investor education · Green office · Green finance	Irregular		



Analysis of material topics

In order to respond to the demand of stakeholders in a more substantive manner, we actively communicated with stakeholders via online questionnaires, collected extensive feedback from stakeholders, and incorporated the opinions and demands of stakeholders and governance bodies into the preparation of this report.

1.Screening of material topics

<u>=</u>a

In alignment with international standards and initiatives (including GRI Standards, SASB industry standard for sustainability accounting guidelines and UN SDGs), investment and rating agencies, best corporate practices of our peer companies and corporate value chain analysis, we have identified 17 substantial topics. The key points of impact and management have been disclosed in this report.

2. Analysis of material topics

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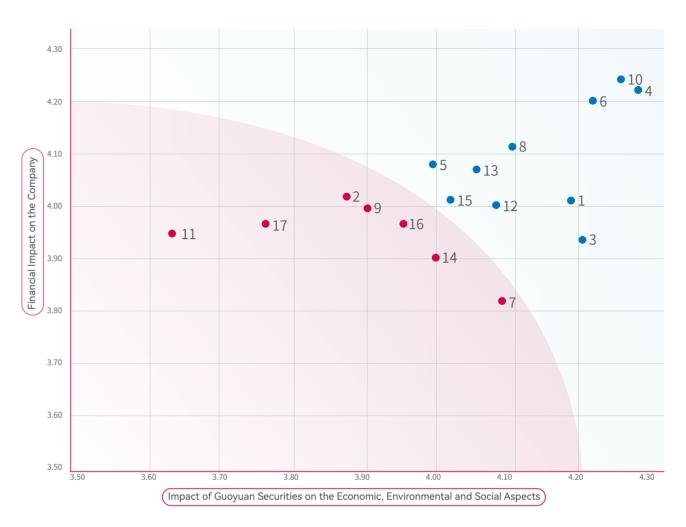
A total of 955 valid questionnaires were returned (including 734 from employees and members of the governance body, and 221 from other stakeholders). Based on the results of each stakeholder's assessment of relevant topics, the companyconducted a cross analysis of their financial impact on the company and the impact of the company on environmental, social and economic aspects, and ultimately worked out a substantial topic matrix of this report.

3.material topic matrix and prioritization



The company comprehensively considered the scores of each topic in terms of their financial impact on the company and sustainability, and categorized them into three levels: high, medium and low. We responded to all the topics one by one in the report, and the highly substantial topics will be highlighted in the disclosure of the report.





Analysis Matrix of Guoyuan Securities Material Topics

oora
imiz
ech
pply
nplo
nplo opm
opii
mm

2.Corporate culture and values
7.Optimizing customer service
9.Fintech empowerment
11.Supply chain management
14.Employee rights and benefits
16.Employees' training and development
17.Community value creation

CREATING A POSITIVE FINANCIAL **ENVIRONMENTAL IMPACT**

Contribution to UN SDGs:



Goal 12: Responsible consumption and production

We are committed to responsible procurement to reduce the environmental and social impacts of ourselves and our value chain.



Goal 16: Peace, justice and strong institutions

We insist on improving our compliance management system, standardizing corporate operation and management, and promoting the building of a law-based

CLEAN AND COMPLIANT OPERATION

Compliance Operation

Operation in compliance with lawserves as the solid foundation for the company's steady growth. Guoyuan Securities always adheres to the bottom line. In accordance with the requirements of the Securities Law of the People's Republic of China, the Regulation on the Supervision and Administration of Securities Companies and other laws and regulations, it has formulated the Staff Compliance Manual of Guoyuan Securities and Measures for the Effectiveness Evaluation of Compliance Management of Guoyuan Securities on the basis of corporate culture principle system. In this way, the company has gradually established and improved the compliance management system that features compliance culture, system building and closed-loop management, to ensure that its own business development meets compliance requirements. The company has set a particular and independent compliance and legal department to ensure the independence of compliance management. The company also actively promoted its compliance culture, and enhanced all employees' compliance awareness with the help of various activities, video training and compliance guidelines. The company has increased its efforts in the training of compliance management talents, aiming to improve the professionalism of the compliance management team and enhance corporate compliance level. In 2022, the company rolled out the module of employee practice information declaration in the ERP integrated management platform to enhance the compliance management of practitioners. The company abides by the relevant laws and regulations of anti-competition and anti-monopoly, strengthens the awareness of fair competition among internal personnel, and prohibits business personnel from using unfair competition to solicit business. During the Reporting Period, the company received no legal proceedings related to unfair competition.

Compliance management capability is the core competitiveness of the securities industry, and the large number of branch offices has made it even more difficult to manage. In response to a huge number of compliance risk events in various branch offices of the securities industry, the company established the Anti-Money Laundering and Branch Compliance Management Center to perform anti-money laundering duties and compliance management in 2022. The company has formulated Management Measures for Compliance and Risk Control Personnel of Guoyuan Securities Business Headquarters and Branch Offices and Management Measures for Compliance and Risk Control Personnel of Guoyuan Securities Subsidiaries. The purpose is to standardize the management and supervision of compliance and risk control personnel as well as compliance procedures and policies of branch offices. It has also established a compliance management system of five categories to reduce relevant compliance risks and advance high-quality development of the company.



Participated in the Securities and Futures Integrated Business Competition with the theme of "Adhering to the original mission, focusing on compliance, and undertaking responsibilities"



Integrity practice

Adhering to the business philosophy of "integrity-oriented, standardized operation, customer first, high quality and efficiency", and aiming to establish a risk prevention and management system for operation integrity, Guoyuan Securities advocated the concept of integrity practice, created the cultural atmosphere that respects integrity and prohibits corruption, and established a good internal environment for sustainable, healthy and high-quality development of the company. In accordance with regulatory requirements and corporate culture and philosophy, the company has formulated special systems and documents such as the Compliance Manual for Employees of Guoyuan Securities Co., Ltd., the Management System of Integrity Practices of Guoyuan Securities, and the Implementation Rules for Internal Control of Integrity Practices of Guoyuan Securities, and integrated chapters and articles on integrity practices to relevant corporate systems, established and improved the internal control mechanism of integrity practices, and standardized the responsibilities of all levels and institutions of the company thereof. In 2022, the Company revised the Implementation Rules for Internal Control of Integrity Practices of Guoyuan Securities Co., Ltd., and incorporated integrity practice goals into Articles of Association. The above regulations are applicable to all corporate employees, the brokers who have signed commission agreements with the Company, and other personnel dispatched to the Company by labor agencies.

The corporate discipline inspection and supervision department performs internal inspections on integrity practice on a regular and irregularbasis, incorporates the integrity risk into annual internal control assessment, urges relevant departments to timely correct identified problems, and initiates the accountability procedures for responsible personnel thereof. By April 30 each year, the Company submits a report to Anhui Securities Regulatory Bureau on its integrity practice management for the previous year based on the daily inspection and audit findings.

The company has incorporated the integrity of staff into the personnel management system, and clearly requires that when personnel are recruited, registered and subsequently managed, promoted, appointed, exited, as well as assessed, audited and reviewed, their integrity practice shall be examined and evaluated without exception. In actual practice, first of all, corporate employees shall sign Integrity Practice Commitment Letter when joining the company. Secondly, "entrance and exit" of employees shall be strictly under controlled, whereby background investigation shall be performed before recruitment, the disciplinary committee and compliance department shall be consulted before promotion, appointment and exit of the employee, and integrity practice shall be taken as an assessment indicator during performance appraisal. If an employee violates integrity practice, he/she will not be employed or promoted, and their practice certificates will not be registered or changed. Exit procedures will be suspended according to the actual situation, and such actions will be recorded in the employee integrity file, whereby scores of performance appraisal will be deducted accordingly. Thirdly, when business department heads and key position heads leave the company, responsibility audit shall be conducted against their tenure serving the company. Fourthly, in the process of cadre inspection, selection and appointment, the party members and cadres shall be "politically sound, inherently honest", and their compliance and integrity practice will be included in the inspection and assessment, and the compliance department and discipline inspection department will be consulted thereof. Fifthly, we arrange pre-appointment integrity talks with party members to enhance their integrity awareness and self-discipline.

Governance Structure of Integrity Practice



President's office: Discipline inspection and Provide guidance and publicity supervision department: to shareholders **Supervisory inspections** Finance and accounting **Internal Control Mechanism Risk monitoring department:** department: Risk identification for Integrity Practice Expense compliance Compliance and legal department: **HR** department: Evaluation Employee training and education

The signing rate of Commitment to Integrity Practice is

L00 «







Training topic

Opinions on strengthening the supervision of the integrity of intermediaries under the registration system

Training scope
Investment banking staff

Training time
Aug 26, 2022



Anti-corruption

The Company encourages all stakeholders to report corruption incidents, through a secondary reporting mechanism and open reporting channels. The company protects the legitimate rights and interests of each whistleblower, strictly abides by confidentiality of personal information of whistleblowers, so as to protect them from retaliation or discrimination. The company takes every reported incident seriously, verifies the reported situation, strictly prohibits insulting or defaming the reputation of any employee, and strictly prohibits false reporting and malicious damage to the legitimate rights and interests of the reported person. If it is of serious nature with severe consequences, the company will transfer the case to the judicial organs accordingly.

Secondary reporting mechanism of Guoyuan Securities •

Customer complaints/reports

Tel: 95578/4008888777 Email: 95578@gyzq.com.cn

Post adress: Tower A, Anhui International Finance Center, No.18 Meishan Road, Hefei City, Anhui Province, China

Postcode: 230022

On-site reporting: Business outlets of Guoyuan Securities

Non-customer complaints/reports

Tel: 0551-62207323、62207968

Email: esg@gyzq.com.cn

Post adress: Tower A, Anhui International Finance Center,

No.18 Meishan Road, Hefei City, Anhui Province, China

Postcode: 230022

On-site reporting: Guoyuan Securities Headquarters

The reporting mechanism of Guoyuan Securities is accessible to the public, and all stakeholders may file complaints and reports through the above channels.



As of 2022, employee anti-corruption training coverage has remained at 100% for three consecutive years.

There was zero incident of corruption litigation during the reporting period, and no administrative penalties or fines were imposed arising from corruption.

Anti-money laundering

Anti-money laundering and counter terrorism financing is an obligation of Guoyuan Securities and one of the means to mitigate corporate financial and legal risks. The company has formulated Risk Management Measures for Prevention and Control of Anti-Money Laundering and Counter Terrorism Financing based on Anti-Money Laundering Law of the People's Republic of China, Supervision and Administration Measures for Anti-Money Laundering and Anti-Terrorist Financing of Financial Institutions, Implementation Measures for Anti-Money Laundering in the Securities and Futures Industry, Guidelines for Risk Management of Money Laundering and Terrorist Financing of Legal Financial Institutions (for Trial Implementation), Guidelines for Anti-Money Laundering of Securities Companies and other regulations, and established a comprehensive anti-money laundering organization structure, comprehensively controlling money laundering and terrorist financing risks (hereinafter referred to as "money laundering risks") from top to bottom, committed to building an anti-money laundering management system that meets regulatory requirements, and standardizing the implementation of antimoney laundering obligations. Meanwhile, in order to effectively prevent and control corporate money laundering risks, the company has established an anti-money laundering monitoring system for large and suspicious transactions which was able to process and report suspicious transactions accordingly. This significantly improved the capacity and efficiency of information analysis and screening.

Anti-Money Laundering Governance Structure

Risk Control and Compliance Committee
(leading department)

Anti-Money Laundering & Branch Compliance Management
Center (management and leading department)

Relevant business departments and other relevant anti-money
laundering functional departments

Anti-money laundering leadership team of each branch and their
full-time and part-time officers



表扬函

国元证券股份有限公司:

2021年,贵单位积极协助人民银行合肥中心支行反选钱 处开展 2020年度合肥辖区证券期货业反选钱分类评级工作。 反选钱人才队伍建设取得成绩,1 名工作人员获聘中国人民 银行取州培训学院客座截毂, 得到人民银行官方培训学院的 由力1300

感谢费单位的大力支持,并特此表彰。 希望费单位再接 再历,持续加强反洗钱履职能力与工作表表。

Letter of Commendation from the Office of the Interdepartmental Joint Conference on Anti-Money Laundering in Anhui Province



During the reporting period, the company conducted a comprehensive self-assessment on money laundering and terrorist financing risk and employed a professional third-party institution to generate Money Laundering and Terrorist Financing Risk Self-Assessment Report of Guoyuan Securities. The assessment results show that the overall inherent risk level of the company is "medium", the overall effectiveness of control measures is "effective", and the final residual risk is "medium-low" at present. Through this self-assessment, the company managed to sort out the money laundering risks it faced and identify weaknesses in anti-money laundering work, providing an effective reference for subsequent money laundering risk management and further improving the risk-based anti-money laundering work mechanism.

The company strives to be the leader in pioneering the local capital market and risk mitigation, in order to improve its professional level of anti-money laundering in continuous training and studying and to build the "three lines of defense" against money laundering risks. In November 2022, in order to promote the exchange of anti-money laundering (AML among institutions in the securities and futures industry in Hefei and jointly improve AML capacity, Guoyuan Securities coordinated five legal entities in the securities and futures industry in Hefei for an AML exchange meeting under the arrangement of the Association of Certified Anti-Money Launderers (ACAMS). With the international vision of ACAMS on AML, this exchange meeting effectively enhanced corporate knowledge of AML expertise, strengthened communication with ACAMS and other experts and organizations in the industry, and improved the industrial AML capability. Internally, the company shares anti-money laundering cases on monthly basis and communicates antimoney laundering knowledge to employees on daily basis to improve their anti-money laundering capability. During the reporting period, the company was recognized of its anti-money laundering efforts and awarded the Letter of Commendation for anti-money laundering by the Office of Inter-departmental Joint Conference on Anti-Money Laundering in Anhui Province.



CASE | Hosting live promotional activities for anti-money laundering education



In order to raise public awareness of money laundering risks and enhance their prevention capability, Guoyuan Securities made an proactive innovative attempt to carry out a live anti-money laundering knowledge promotion on Tiktok together with the Hefei Central Branch of the People's Bank of China in July 2022. The promotion activity collected financial scenes in real life that is very close general public, and provided interpretations and answers to specific questions for them. On that day, up to 3,700 people were online at the same time, with a total of over 20,000 views and simultaneous viewing of Guoyuan Dianjin APP over 1,000, which hit the record for the company's Xiaoyuan Live account. It assisted to raise public awareness of anti-money laundering in an interesting and vivid form, and was highly recognized by regulators and peer institutions.



Anti-money Laundering Live Stream



During the reporting period, the company organized a total of 28 anti-money laundering related trainings.

During the reporting period, no anti-money laundering information leaks occurred and no internal personnel was suspected of money laundering.



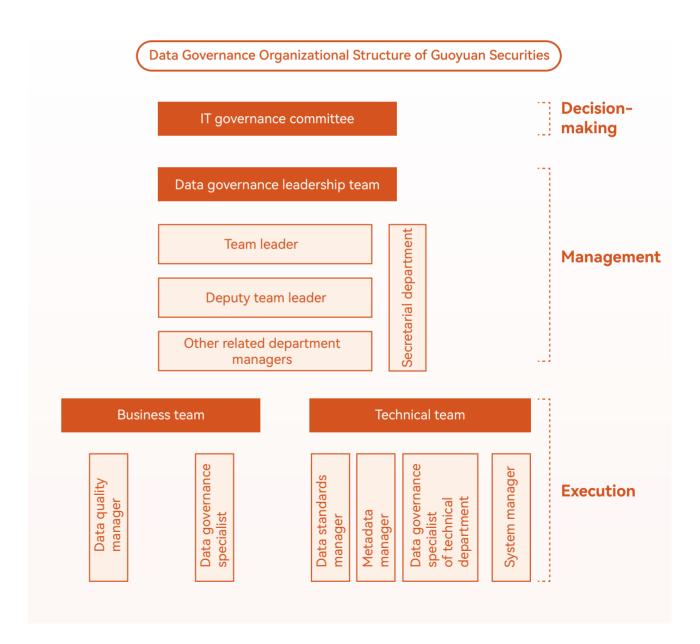
Supply chain management

The company sticks to fair procurement and manages the tender of corporate engineering and construction projects, hardware and software equipment procurement and bulk commodity procurement in strict accordance with the laws and regulations such as Law of the People's Republic of China on Tenders and Bids and Measures Taken by Anhui Province for the Implementation of the Law of the People's Republic of China on Tenders and Bids. The company conducts procurement in accordance with the principles of openness, fairness, justice, and transparency. At the same time, it integrates ESG factors such as reputation performance and environmental protection qualifications into supplier access and evaluation standards, and strives to create a sustainable supply chain. During the reporting period, the company communicated the Anti-corruption Code of Conduct of Guoyuan Securities for Suppliers to all suppliers, with 100% transmission rate of relevant policies and procedures. Meanwhile, Guoyuan Securities actively supported economic development of local community and enhanced procurement budget of local community. During the reporting period, the company's procurement budget proportion for local suppliers was 37.8%.

100% transmission rate of anti-corruption relevant policies and procedures.

INFORMATION SECURITY AND PRIVACY PROTECTION

Corporate business process involves the collection and utilization of customers' personal information. If there are information security issues or privacy leaks, public trust in the company will waver, and in serious cases, the company will have to bear legal responsibility, because safeguarding data security and customer privacy is the company's responsibility. In order to prevent data security risks, the company has formulated Management Measures for Data Governance of Guoyuan Securities, Rules for Data Security Management of Guoyuan Securities and other policies to regulate the management of data collection, transmission, storage, utilization, exchange, destruction, permissions and security emergency response and incident handling to ensure coverage of all aspects of the whole life cycle. The company has specifically built a data governance organization structure to ensure corporate data security, and Risk Supervision Department has assigned a quality manager to audit the data for compliance and safeguarding the data security compliance requirements.



Information security technology is ever-changing, and continuous training and learning helps individuals to make steady progress in technology and master the latest development and information. During the reporting period, the company has organized three information securitytraining sessions to equip every employee with the latest cybersecurity information and related skills. In addition, regular training is conducted once a month for IT employees. The company organized 2 disaster readiness emergency drills for the whole company, 6 department-level trading system drills, and over 20 special drills for each system on a regular basis to respond to and identify potential network and information security threats in a timely manner, ensure safe and effective operation of internal systems, and prevent diverse information security threats and risks such as data leakage and cyberattacks.

The company respects and protects the privacy of its customers, and in accordance with The Personal Information Protection Law of the People's Republic of China, Data Security Law of the People's Republic of China, Cybersecurity Law of the People's Republic of China and other laws and regulations, it has formulated the Privacy Policy of the Internet Platform of Guoyuan Securities, and handles customer information when browsing corporate website accordingly. This policy is not only posted on the official website of Guoyuan Securities for all stakeholders, but is also notified in a pop-up window when users first switch on Guoyuan Dianjin App, whereby the user has to grant consent to the Privacy Agreement before successful log-in, so that all stakeholders have access to an open, clear and unambiguous privacy policy.





OPTIMIZING CUSTOMER SERVICE

Customer demand is the key to the service industry, and improving customer service helps improve core competitiveness of the company. Guoyuan Securities is committed to providing customers with first-class service in the industry. During the reporting period, the company revised Online Customer Service Business Guidelines of Guoyuan Securities, Mobile Phone SMS Release Management Measures of Guoyuan Securities, Online Account Cancellation Business Guidelines of Guoyuan Securities, Online Account Cancellation Business Process of Guoyuan Securities, Online Account Opening Business Implementation Rules of Guoyuan Securities, Customer Complaint Management Measures of Guoyuan Securities and other systems to optimize customer service processes and improve customer experience and satisfaction.

The company continues to improve service operation capability by integrating service content + data + intelligent tools, increasing the application of technology and professional capacity output, and combining with intelligent tools to empower omni-channel customer service.

Smart Customer Service

Employ intelligent robots and continuously maintain and improve intelligent customer service knowledge base system to provide omni-channel service at all time. At present, intelligent services account for 65%, and the hit rate of Q&A is 97% - 98%.

Intelligent Quality Inspection

Intelligent technology assists in managing the entire service process, covering 100% of the dialogue between service personnel and customers, helping to discover service blind spots and potential risks in a timely manner, and enhancing the capabilities of customer service personnel.

Intelligent Outbound Calling

Intelligent recognition of voice commands has been applied to a variety of service scenarios such as notifications and customer callbacks.

Intelligent Management and Control

Lay out all-channel and all-business intelligent management and control with reference to internet management mode and technology; timely deployment of headcount and reasonable resource allocation according to customer flow to save

Intelligent Audit

Help auditors improve the accuracy and effectiveness of off-site audits, facilitate customers' online operation procedures, and meet customers' diversified needs.

The company welcomes each customer's opinion. During the reporting period, in order to standardize customer complaint business process and properly handle customer complaints, the company revised the Management Measures for Customer Complaints of Guoyuan Securities, modified the retention period of relevant archival materials, and clarified which departments should perform three lines of risk management responsibilities for complaint handling; new contents such as complaint handling period and complaint handling training mechanism were also added to improve the customer complaint process mechanism. In addition, the company arranged irregular return visits to customers. The company formulated the Management Measures for Customer Return Visits of Guoyuan Securities and the Notice on Reiterating the Strengthening of Return Visit Data Utilization and Enhancing Customer Appropriateness Management to standardize the return visit process and make the best of such data for service improvement.

customer service platform **Building intelligent**

Customer complaints management process

Accepting

We communicate with customers in a timely and adequate manner to inform and initiate the complaint handling process.

Transfer

We classify complaint matters, and transfer complaint information to relevant business and competent departments.

Handling

The General Manager of each department is the primary responsible person for the complaint handling process, specifically, the General Manager may authorize the Deputy General Manager or a subordinate to coordinate the handling of related matters, coordinate complaint handling within the specified period, and make a decision within 20 trading days upon receipt. If the situation is complex, the processing duration may be extended, but the extension period shall not exceed 20 trading days, and the customer shall be informed of the extension period and the underlying reasons.

Return visit

Within 5 working days of the completion of the complaint handling process, a return visit to the customer shall be arranged to understand whether the customer is satisfied or not and if any feedback is available.

Complaint summary

Each department shall regularly summarize and file its complaint information; customer service center shall report to legal compliance department and other relevant departments on the handling of customer complaints in the previous year at the end of each year.

Information records

Complaint receipt and processing departments shall register customer information, processing progress and results truly, completely and accurately for records. Electronic and written records shall be kept for no less than 10 years; records on investor suitability shall be kept for no less than 20 years.

Handling

complaint matters that have not been processed or completed or unsatisfactory matters, provide feedbacks and urge relevant departments to address.



Customer complaint handling rate: 100% Customer satisfaction rate of the company: **96.44**%

Customer satisfaction 2020

2021

2022

pending matters

We regularly summarize

FINTECH EMPOWERMENT

With the transformation goal of building a digital and intelligent company, Guoyuan Securities has formulated corresponding Wealth Management Digital Transformation Blueprint Plan, picked wealth management business as the pilot, and focused on the Company's 14th Five-Year Plan, to build a professional, comprehensive and first-class modern investment bank that grows together with clients, and to achieve large-scale high-quality sustainable development. The company will continue to promote digital transformation and provide quality products and services for customers.

Digital transformation project	Digitalization benefits for the company
Enterprise WeChat	The utilization rate is 98% and the number of new customers exceeds 160,000 at present. At the moment, the project has entered its second phase of construction planning and has been ful upgraded to the WeChat staff-side, which is intended to improve platform data analysis and SC community operation capabilities based on the original foundation.
Automated Operations Platform	By means of rich customer tagging systems, we ensure accurate, real-time and comprehensive customer demand insight, operation decision generation and execution, and operation effectives for more accurate and detailed customer service.
Cloud Counter	Business-oriented centralized operation, with annual iterative projects for business acceptance fro different channels.
Financial Mall	By further upgrading the system and business architecture, middle office sharing, function services, and operation and maintenance support, the financial mall will improve corporate weak management transformation capability in terms of "full online sales + scenario wealth management enhanced repurchase + operational transformation" from online to digital mode. At present, 90% of the development progress of the public offering has been completed in the first stage, and it is planned to complete the online trial after passing the recent test.
APP	During the reporting period, 12 version upgrades were completed, adding and optimizing own one hundred functions, and service scenario coverage continued to expand in terms of business, mainly completed the switching of new transactions, Phase II of panoramic assets, double integration bill analysis, double integration exclusive page, personal information compliance reform and other functions. At the same time, the client side cooperated with the digital transformation project transform the information center, the new version of the mall and the user center.
Retail Customer Information Center	We established a retail customer information center with information reuse, unified management and information processing capabilities to meet the demands of different users for personalized information. At present, the information center has integrated corporate information sources for retacustomers, including CLS.CN, Bolan Financial, xuangubao.cn, etc., and provided information services for Guoyuan Dianjin App and official website of Guoyuan Securities. At the same time, the information content was processed with the label, and the algorithm matched with the customer label to realize the intelligent recommendation of information.
User Center	The company connected to external channels such as Dianjin APP, Yuanhang/Linghang, Corporal WeChat and WeChat service account/public account through the new user center, and generated unique identification code for all users who reach the company for the first time. Through the operation analysis and improvement of all channels and all business modules of the users in the company system the whole life cycle tracking service and marketing of the users could be realized, and the operation efficiency could be improved to realize the closed loop of the operation.
Rights and Benefits Center	The new rights and benefits center enables the company to coordinate and manage all kinds corporate rights and interests on the one hand, and enhance online operation capability on top of the scoring system on the other hand.

FinTech Innovation Lab



In recent years, the company has been improving the proportion of scientific and comprehensive talents and implementing differentiated remuneration to attract more talents. The company is equipped with a fintech innovation lab for subject research co-creation, serving as a bridge that integrates production, education and research for a digital ecological consortium. At present, the external alliances of the lab include well-known companies in the industry such as Shenzhen Kingdom, Hundsun and Huawei Cloud, while the internal alliances include subsidiaries such as Guoyuan Futures and Changsheng Fund.

During the reporting period, the lab formally launched the first batch of five project topics, with technical coverage of core financial technologies such as artificial intelligence and big data, and business coverage of investment research, investment advisory, brokerage, credit and other fields. The total investment was more than 10 million. Among all, two invention patents have been submitted for approval with the theme of Elastic Search-based Enterprise Search Technology Research; the topics Technology Empowered Comprehensive Financial Services for Brokerage Firms - A Study on Digital Transformation of Credit Business as an Example and Research on Forward-looking Asset Allocation Portfolio Based on Artificial Intelligence have been selected for the 2022 annual project plan of the Financial Technology Research and Development Center for Securities and Futures Industry (Shenzhen).

Three modes of innovation

- 1.Collaborative innovation of universities/high-tech companies: Algorithms, models, tool platforms
- 2. New business and fintech cooperation innovation model
- 3.Eco-innovation: working with infrastructure, digital systems and eco-partners

Transformational needs, innovative ideas

- 1.Innovative ideas from business units, branches and technology departments.
- 2. Innovative ideas formed through co-creation with substantial goals and ways to achieve them
- 3. Fintech companies provide innovative ideas from other brokerages in the industry, regulatory ideas exploratory innovative ideas.

The establishment of the innovation laboratory as a permanent institution

It is composed of fintech service providers and Guoyuan Securities personnel, and company executives are in charge to form and analyze innovative demands, carry out discussions and co-create meetings for demonstration, and promote the formation and implementation of solutions.

Fintech service provider capability

· Consulting planning · Product

·R&d test

· Human resources Solution

External resource

· Fintech research

Front-line employee Support department

> Set up a financial technology innovation fund

Guoyuan securities

capacity

Information technology department

Senior leadership

Department of fintech

·Business department

Co-create

Implementation delivery



Business & Technology



production



Special research report

Signing the Statement of Responsibilities for Digital **Transformation Target**

In March 2022, the Presidentof the company signed the Statement of Responsibilities for Digital Transformation Target on behalf of the digitalization leadership team with 11 digital transformation departments, including private finance, online finance, operations, securities and finance, customer service, custodian and institutions, and the finalization of digital transformation of wealth management was incorporated into the annual assessment of relevant departments. The target responsibility statement comprehensively covers 7 major themes, including finance, organization, culture, operation, operation, innovation and development, and technology empowerment. Digital financial support was employed to examine the financial investment of each department in digital transformation; digital organization, HR capital in technology and SI landing were employed to examine the construction of digital organization; digital business efficiency was employed to observe the impact of digitalization on business; digital operation and collaboration was employed to comprehensively improve operational efficiency; new experience, new products, new business and new models were emphasized to observe digital innovation in each department; finally, digitization projects were employed to promote implementation of technology empowerment.

Organization - Digital organization building Establish a special management and promotion organization for digital transformation led by the head of the department

Organization - Human capital

Increase the technological and innovative attributes of the department, and establish the relevant personnel reserve Organization -SI landing Effectively drive ITBP strategy and establish

business and technology partnerships

Innovative Development - New digital experience Personalized customer service, innovative customer experience Innovative development - digital new business mode Digitization promotes the discovery of new customer value and innovation of new customer value Innovative development - digital new products new business nnovatio Promote innovation and integration of new products and businesses, take data and as production factor and fintech as production capacity Technology enablement - Infrastructure upgrade Infrastructure and technology architecture upgrading chnology enablement - digital solutions upgrade Scientific and Refactoring scenarios, business logic and products technological echnology Enabling - digital productivity upgrading Productivity gains through big data and Al-related applications Implementation Framework for comprehensive gital transformation Operations - Digital drive operationsEliminate simple and repetitive work&Eliminate inefficient data processing&Smart office Operation - digitalization drives collaboration Collaborative satisfaction; Eliminate inefficient collaborative processes Finance - Digital financial support Set special financial budget to support the development of digital business Culture - Digital innovation activities Effectively promote innovation within the department Culture - Digital culture dissemination With the department as the core, improve the construction of corporate culture, practice corporate values, and improve organizational cohesion and efficiency

Business - Digital business efficiency Digitalization drives customer

satisfaction; Digitalization drives the transformation of wealth management; Digitization drives professional/ institutional customer service

Consulting planning





Building Digital Transformation Project The company has initiated and continued to build over thirty digital information technology projects, i.e. six centers, including user ecology center, collaborative operation center, business support center, shared service center (SSC), data intelligence center and technical support center. We gradually completed the goal of evolution to intelligence and ecology based on the "six centers" and digitalization.

Six work centers to accumulate digital achievements

oix work centers to accumulate digital acinevements						
User ecological center	Guoyuan Dianjin APP Digital employee terminal	Guoyuan Dianjin APP:Get through to the data center, enable AI and automate operation. Digital employee terminal:Guoyuan Tongban and Guoyuan Tongcai.				
Collaborative operation center	Customer operation: Automated operation +C5+ intelligent customer service Product operation Investment management: traditional investment management + fund investment management + capital allocation system	Through the automated operation platform, the 3A3R digital-driven operation methodology is practiced to realize the scenario-based customer operation product operation, and the online and offline collaborative operation is realized through the investment management operation				
Business support center	Cloud counter PAD exhibition industry Intelligent BOP Intelligent business management system Digital employee	Improve the office efficiency of tellers with the help of intelligence, improve the business handling experience of high net worth and institutional customers with mobile PAD, and promote the service experience of two melting customers with the help of thousands of personalization.				
Shared service center	User center Employee center Customer center Information center Product center Rights and interest scenter Account center Strategy center	Shared reuse, efficient collaboration, continuous accumulation, agile innovation				
Data intelligence center	Data center Artificial intelligence Real-time data bin Innovation laboratory Marketing bazaar	Integrate data resources, promote the process of corporate data governance, mine the value of data assets, and combine the scene landing intelligent tools and services.				
Foundation support center	New infrastructure (infrastructure) New infrastructure (technology platform)	Comprehensively upgrade the technical base, establish an organization-level agile mechanism, and form a new foundation for the steady progress of digital transformation.				

ESG RESEARCH ACHIEVEMENTS

In 2022, the Company undertook the project of the Securities Sub-Technical Committee of the National Financial Standardization Technical Committee, "ESG Information Disclosure Standards for Listed Companies Based on Empirical Analysis Research on ESG Information Disclosure Standards for Listed Companies Based on Empirical Analysis", and actively conducts research on ESG information disclosure in the industry.

In 2022, nearly 2,000 research reports will be released externally, and more than 300 internal reports will be published, including more than 1,000 industry reports, and nearly 200 industry in-depth research reports.

The research report of the company's strategy team "Investment Opportunities under the Background of Carbon Neutrality", the internal research results of the Dianxin team "Carbon Neutral Industry Research" (including wind power, photovoltaics, new energy, etc.), the internal research results of the food and beverage team "Green Integrative Research on the Food Industry" and the blue book series of participating Anhui listed companies, etc., have conducted in-depth research on ESG-related fields such as carbon neutrality and green industry.

For the company's core customer service, the company's self-developed, real-time maintenance and upgrade of the "Guoyuan Research" applet involves "daily morning newspapers, weekly selections, key industry outbound reports" and other content, covering macro strategies, metalworking, biomedicine, computer science, etc., Electric new automobile, food and beverage, light industry retail, communication electronics and other industries issued reports. According to the investor classification of institutional customers, within the scope of compliance framework, provide customers with professional research services and data reference.



SPREADING INFLUENCE AND PRACTICING RESPONSIBLE INVESTMENT

ponsible investment strategy

Contribution to UN SDGs:



Goal 9: Industry, Innovation and Infrastructure

Improve corporate ESG risk management system and integrate the concept of responsible investment into all aspects of corporate business operations.

INVESTOR EDUCATION

The company insisted on the concept of investor education in accordance with "integrated planning, gradual progress, headquarters and branches interaction, and perseverance". The company strengthened the integration of investment education services and business development, through multi-channel, multi-level investment education promotional activities. It also tried to highlight the focus, demonstrate brand characteristics, improve overall customer service level and promote various business development.

The investor education base adopted the approach of "headquarters and branches interaction", organized and launched rich and diverse public welfare investment and education activities and brand publicity to help investors rationally invest. During the reporting period, the company promoted the establishment of three new investor education bases in Liu'an Jinzhai, Yeji and Suzhou Xiao County by taking account of regional distribution and differentiated functional positioning. Investor education activities served as a link to connect customer service, business promotion, brand promotion and other business chains, forming a reasonable closed loop in which investment education, service and promotion were inter-connected, supported and promoted.

In 2022, the Company formulated the Guidelines for the Construction of Investor Education Bases for Branch Investors of Guoyuan Securities to further enhance the coverage and quality of corporate investor education services, so as to help investors correctly understand their own risk tolerance range and investment objectives, advocate the concept of rational investment and effectively protect the legitimate rights and interests of investors.

Investor education of the company

online investor education activities:

- 1 Emphasis from the leaders, with strong implementation:
 - The company's retail line hosted 8 meetings related to investor education; the expenses of investor education amounted to nearly 18 million.
- 2 Effective implementation of the regulator's special assignment for investor education:

 Over 30 special activities of investor education were carried out, including March 15th Education Activities for Investor Protection,
 May 15th National Publicity Day for Investor Protection, Financial Publicity Month, World Investor's Week, Annual Reports for 200
 million Investors, "Embark on a new journey of investor education", "Investor education in 100 schools", "Investor's Week" hosted
 by Shanghai and Shenzhen Stock Exchange, "About Shareholders", "What is a shareholder?" investor's visit to listed companies,
 investor education on convertible bonds and all kinds of special assessments and surveys.
- Investor education activities through multiple channels:

 During the reporting period, the company further integrated online investor education resources, giving full play to the advantages of the online platform, i.e. multiple publicity channels, wide coverage and high public acceptance, with 10 million participants in
 - ·The company launched over 1,500 investor education products including graphics, videos, posters, TikTok and materials;
 - ·National entity investor education base of the company was rated as "good";
 - · Provincial Internet investor education base was rated as "excellent".

Strengthen school-enterprise collaboration to promote the integration of industry and education

- Investor Education in 100 Schools Signing Ceremony of School-Enterprise Collaboration between Guoyuan Securities and Anhui Jianzhu University
- 2 Investor Education in 100 Schools Investor Education Base of Guoyuan Securities Introduced to Hunan Dahan Technical School
- Online and offline campus activities, such as Huixue Wealth Management, Contribution to Hometown, Practical Training Camp, off-campus classes and campus lectures were hosted.



Investor education enters 100 schools—Guoyuan Securities and Anhui Jianzhu University School-Enterprise Cooperation Signing Ceremony



CASE | Thematic Activity of Investor Education in the Community



In order to protect the vital interests of investors, in August 2022, Guoyuan Securities, together with Taoyuan Police Station and Pearl Garden Community, hosted a seminar under the theme of "popularizing financial knowledge and creating a better life together." During the seminar, definition, characteristics, methods and real cases of illegal financial activities were introduced to the community, and hazards of illegal financial activities were exposed. In this way, the target audience would be aware of the importance of rational investment and long-term investment. This activity effectively met the needs of investors in real life, and contributed to the healthy development of the capital market.



Better Life Together"

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RESPONSIBLE INVESTMENT STRATEGY

Since ESG was incorporated into corporate strategy from 2020, the company has been committed to ESG responsible investment and building investment theory, investment strategy and practice system in line with its own real condition in terms of principles, system, communication and practice of responsible investment in strict accordance with relevant requirements of ESG Responsible Investment Guidelines of Guoyuan Securities throughout the years. Corporate investment strategy was formulated with reference to the seven ESG investment approaches developed by the Global Sustainable Investment Alliance (GSIA), and ESG factors, including climate, were included in the investment portfolio, such as the application of negative exclusion, positive screening, ESG factor integration, sustainable development thematic investment and other responsible investment strategies, so as to promote the organic integration of responsible investment concepts with corporate investment business.

During the reporting period, the company revised the procedural documents related to investment and financing business, and supported green transformation enterprises responding actively to climate change, biodiversity conservation and energy transformation in the process of investment and financing business.

RESPONSIBLE INVESTMENT PRACTICE

The company gave full play to its business advantages and supported the development of green and sustainable industries through multichannel and multi-type green investment and financing instruments. During the reporting period, the company proceeded to revise the Implementation Rules for Access to Stock Pledge-style Repo Program of Guoyuan Securities, the Management Measures for Due Diligence of Stock Pledge-style Repo Transaction Business of Guoyuan Securities and other investment-related institutional documents, and incorporated ESG factors into the Management Measures for Equity Self-dealing Securities Pool of Guoyuan Securities, ensuring integration of responsible investment into all aspects of corporate business.



Investment strategy Specific measures and practices for 2022 Customer ESG due diligence evaluation system was embedded in the due diligence of financing, investment banking and equity investment business to ensure mutual integration of business development with ESG and credit risk control and management. During the reporting period, 2.5% **ESG** factor integration of new financing was provided for the clean energy industry through stock pledge business; 17.5% of new financing was provided for the rural revitalization infrastructure construction in the real economy through repurchase business. Wind power photovoltaic technology, emission reduction projects, equity investments related to Investment in emission reduction projects, debt investments and investments in other carbon-related assets, etc. sustainable subjects were prioritized. Corporate The company encouraged invested enterprises to focus on climate change related performance engagement/ and improve carbon emission disclosure, including carbon reduction process and targets. Shareholder action The ESG evaluation included the whole process of bond screening, risk assessment, pricing, and Impact/Community post-investment management. On the basis of meeting the requirements of product contracts, investment emphasis was placed on promoting projects such as green bonds and rural revitalization bonds. The company adopted SA8000, ISO 45001, BSCI, SLCP and other social responsibility standards to evaluate the social performance of the invested object, and ISO14001 to evaluate the Criteria-based environmental performance of the invested object. With prioritized investment in companies with screening sound environmental, occupational health and social responsibility management systems, China Securities 800 ESG was taken as a performance benchmark. In the selection of subject industries for investment, the company focused on those that fit well with the ESG concept, such as the wind power photovoltaictechnology and emission reduction Positive screening projects, equity investment and debt investment related to emission reduction projects, and other method investments involving carbon assets, etc. A composite ESG score from a third-party ESG database was adopted by the company, with seven Negative exclusion levels from CCC to AAA. The addition of non-B-level and above varieties to the securities pool was subject to strict research and approval procedures to avoid investing in companies that is socially method

Responsible investment performance

BOP investment

Amount (RMB 10,000)

Nutrition and health improvement

1874

Clean energy

57561.91

Climate change and green investment

Amount (RMB 10,000)



Low carbon power generation and vehicles

7508

Controlling contamination

39133.57

Smart grids

21528

Technologies and processes for other specific environmental issues

36045.34

Impact investment

Amount (RMB 10,000)



Medical, educational and housing related issues

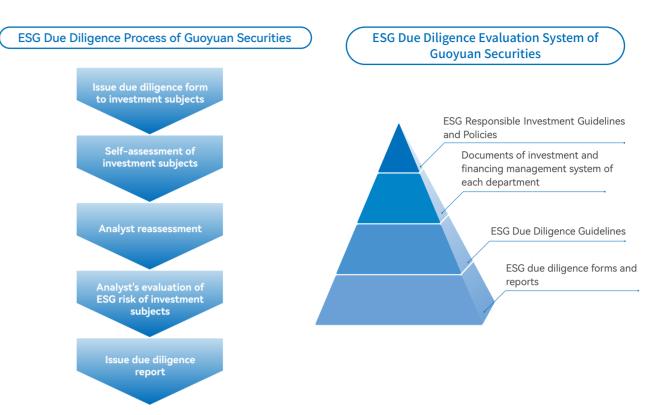
1660

Promoting low-carbon energy supply

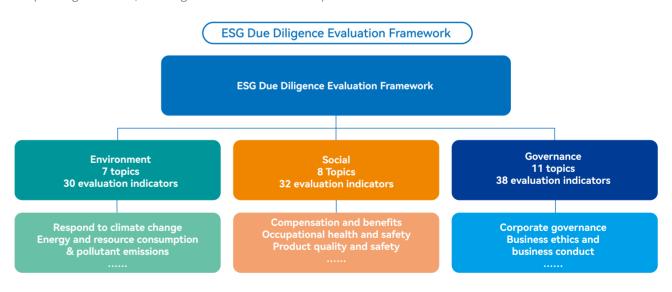
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Framework of due diligence system

To further improve corporate ESG risk management system and integrate the concept of responsible investment into all aspects of corporate business operations, the company revised its due diligence evaluation system and added a new ESG due diligence evaluation form to integrate the ESG due diligence management mechanism into relevant departments of corporate headquarters and subsidiaries to ensure accurate identification, assessment, monitoring and full management of potential ESG risks in each business activity.



We conducted due diligence on investment and financing subjects from three dimensions: environmental, social and corporate governance, covering a total of x substantial topics and x evaluation indicators.



Scope of application of ESG due diligence: :

Integrate ESG due diligence evaluation requirements into corporate asset management, equity investment, fixed income investment, equity pledge and agreed repurchase, alternative investment, privately offered funds and other businesses to ensure full coverage of business processes.

ESG risk evaluation:

The final due diligence score would be downgraded if a significant negative ESG event has occurred and has not been addressed and resolved.

Seek thematic and impact investment opportunities

ESG thematic fund

During the reporting period, Guoyuan Securities introduced a total of 40 pan-ESG-related underlying public funds (including non-initial funds). The company introduced 12 ESG thematic funds, including Hua'an Carbon Neutrality Theme, Western Leadbank Green Energy, Guangfa New Energy Selections Jingshun Great Wall ESG Quantitative, etc.



ESG public offering goods

There were 411 pan-ESG investment public offerings (all OTC funds including non-initial funds) in the whole market, and the company distributed 40 ESG public offerings. Combining product performance and retracement performance, the company classified the top third of the best ESG funds as "dark green", the middle third as "light green", and the bottom third as "others". Compared with the ESG funds distributed by the company was basically similar to the market rating, with 11 "dark green" funds, 12 "light green" funds and 17 "others" funds in 2022. When introducing ESG funds and products in the future, the company will focus on the "dark green" category, pay appropriate attention to "light green" category, and track the overall performance of "others" category.

CASE | Responsible investment training of Guoyuan Securities



In order to adapt to the ESG trend, meet inherent development needs and fulfill its responsibilities, the company deepened its practice of ESG concept. In order to enhance responsible investment, the company has established a ESG analyst team with 7 members to incorporate ESG elements in the pre-backdating stage. The company would tracki, analyze and monitor ESG performance of investment targets by integrating ESG factors into corporate business. During the reporting period, corporate training took responsible investment as the theme, covering ESG investment side, ESG assessment index system and ESG system application, etc., so as to continuously improve the ESG risk management awareness and responsible investment concept of relevant staff.

CASE | TCFD special training on climate change

Fully aware of the impact of climate change on the global economy, Guoyuan Securities actively practiced the concept of responsible investment to improve climate change awareness and promote expertise of local communities and corporate employees, and to seek opportunities for product development in this regard. In December 2022, investor education base of the company provided online knowledge training on climate change risks. All employees participated in training on climate change risks.

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Online Training Activities on Climate Change

Guoyuan Securities Cup - Financial Innovation Investment Competition for Undergraduates of Anhui Province



From April to May 2022, the 7th Guoyuan Securities Cup - Financial Investment Innovation Competition for Undergraduates of Anhui Province, sponsored by Anhui Provincial Department of Education, organized by Anhui University of Finance and Economics and co-organized by Guoyuan Securities, was successfully unveiled. The competition had four competitions, including virtual simulation of stock trading, financial investment strategy design, feasibility analysis of company listing and fintech product design. The competition has been certified by Anhui Provincial Department of Education as a Class B discipline and skill competition. It has attracted 76 universities from inside and outside the province, and a total of 13,630 teams participated in the competition. The total number of participants was 51,956, with views 483,593 of the virtual simulation trading platform of the stock. This event is also the largest securities college knowledge competition in China.



Financial Innovation Investment Competition for Undergraduates in Anhui Province

CREATING SHARED VALUE WITH PEOPLE-CENTERED PRINCIPLE

Talent is the core asset of the company, and employees are the core driving force of corporate development. The companyfollows the ten principles of the United Nations Global Compact and actively aligns its actions with the United Nations Sustainable Development Goals. It always respects and protects the equal legal rights and interests of all employees in recruitment, compensation and benefits, training and development, etc., recognizes and treats every employee equally, and works together with employees for win-win development.

Integrity practice and compliance

Zero tolerance for corruption and unethical business practices

No discrimination or abuse

Codes of Conduct and Ethics for **Employees of Guoyuan Securities** Forced labor and slave labor are strictly

Sexual harassment in the workplace is strictly prohibited.

association and freedom of expression.

Commitment to equality and diversity

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Commitment to employee development

Corporate welfare for happy workplace

Contribution to UN SDGs:



Goal 3: Good Health and well-being

The company is concerned with the health and wellbeing of each employee and actively improves and enriches employee compensation and benefits system.



Goal 5: Gender equality

Equal pay for equal work for both men and women to build fair working environment.

Protect rights of female employees and offer equal promotion opportunities for them.



Goal 8: Decent work and economic growth

The company is committed to creating an inclusive and diverse workplace.

We strongly oppose all forms of discrimination, harassment, coercion, threats and violence at the

The company opposes all forms of illegal employment and respects and protects the basic rights and interests of its employees.

Provide competitive compensation for employees.

COMMITMENT TO EQUALITY AND DIVERSITY

Talent loss means an increase in corporate recruitment cost, which may have a short-term impact on the normal operation and business continuity of the company; a comprehensive rights and benefits protection mechanism can stimulate the motivation and creativity of employees and create more financial benefits for the company. The company insists on people-oriented principle, strives to protect the basic rights and interests of employees, and implements a democratic two-way communication management mechanism to help employees and the company grow together. During the reporting period, a total of 7 employee congresses were held.

Attracting and retaining talents

The company has formulated the Management Measures for the Recruitment of Employees of Guoyuan Securities. The company provides equal interview opportunities for candidates who meet the job requirements in accordance with the principles of fairness and openness and criteria of "recommending talents with capabilities" and "recommending talents with moral integrity and skills", and opposes any discrimination during employment.

During the reporting period, the company organized a total of 56 recruitment fairs, including 29 external recruitment fairs and 27 internal recruitment fairs. The company introduced 19 high-end talents such as core personnel of branches, lead researcher, research sales, and professionals in bond contracting and fintech by signing targets and tasks. During the reporting period, 269 new employees reported duty; 156 employees left the company. The employee recruitment rate was 6.79% and the turnover rate was 3.94%.

2022

Organized **56** recruitment fairs

Introduced 19 high-end



Performance of Employee Recruitment Rate					
Year		2020	2021	2022	
Total e	mployees	3529	3688	3964	
Gender	male	176	202	164	
Gerider	female	149	112	105	
	< 30 years old	189	177	149	
Age	30 - 50 years old	132	136	120	
	>50 years old	4	1	0	
Total new employees		325	314	269	
Employee hiring rate		9.21%	8.51%	6.79%	

Performance of employee turnover rate					
Year		2020 2021		2022	
Total e	mployees	3529	3529 3688		
Gender	male	111	99	93	
	female	78	72	63	
Age	< 30 years old	44	51	40	
	30 - 50 years old	115	92	75	
	>50 years old	30	28	41	
Total number of employees leaving		189	171	156	
Turnover rate		5.36%	4.64%	3.94%	

During the reporting period, the company actively interacted with external parties, took the initiative to expand the channel of talent selection and recruitment, and fostered school-enterprise collaboration, reserving a high-quality talent pool for corporate development and consolidating the cornerstone of sustainable development of talents in an all-round and multi-dimensional way.

CASE

School-Enterprise Collaboration Agreement between Guoyuan Securities and Anhui University of Architecture



In August 2022, Investor Education Base of Guoyuan Securities, together with Economics and Management College of Anhui University of Architecture, signed a school-enterprise collaboration agreement and unveiled a plaque for the investor education base. This event opened a new chapter for "school-enterprise collaboration for mutual talents". In the future, the two parties will deepen their cooperation in the fields of industry-university research, talent training, base construction, internship and employment



Diversified employment

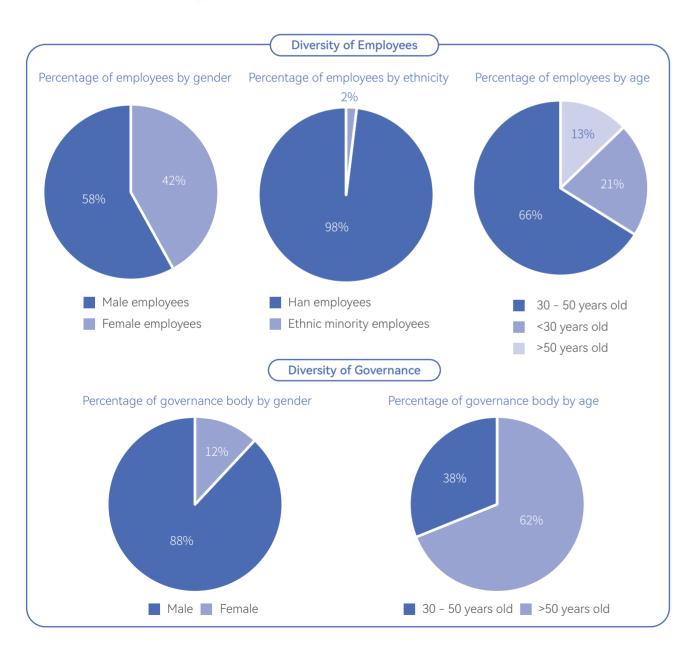
As of the end of the reporting period

3,964 employees

125 dispatched

The company strictly follows the requirements of the Labor Law of the People's Republic of China, the Labor Contract Law of the People's Republic of China and other laws and regulations. In accordance with the principles of fairness, justice and openness, we firmly oppose discrimination against employees based on gender, age, marital status, race, skin color, religion and other factors, advocate equal and non-discriminatory employment policies, and oppose any form of child labor and forced labor, in order to create a fair and legal employment environment. During the reporting period, there were no incidents of child labor and forced labor.

As of the end of the reporting period, there were 3,964 employees and 125 dispatched workers. Amongst permanent employees, 58% were male and 42% were female; 2% were ethnic minority employees; 21% were under 30 years old; 66% were between 30 and 50 years old; and 13% were over 50 years old. The total number of members of corporate governance body (directors, supervisors and executives) was 26, of which 23 were male and 3 were female; 38% were aged 30 to 50; 62% were aged 50 or above. In the future, we will continue to increase the proportion of female members in our governing bodies and pay more attention to the gender balance in our governing bodies so as to provide more equal development opportunities for women.



COMMITMENT TO EMPLOYEE DEVELOPMENT

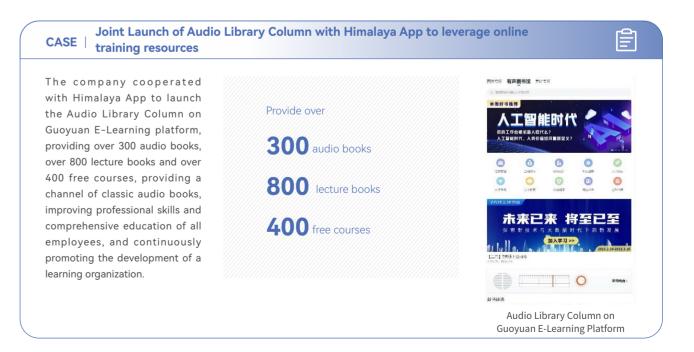
The company continued to open up promotion channels, carried out diversified training, and created a diversified growth platform to meet the needs of career development and personal growth for all employees, so that they could unleash their personal value in growth with the company.

Establishing learning corporate culture

The learning corporate culture takes the common vision of strategic development goals shared by all employees, and promotes employees' self-improvement through learning and practice, so that employees could be equipped with systematic thinking and the company could achieve sustainable development along the way. Guoyuan E-Learning, corporate online learning platform, provides high-quality educational resources and opportunities for all departments to share their advanced work experience and achieve common growth of all employees through a series of interesting training courses.

Training and learning on Guoyuan E-Learning platform						
Year 2020 2021 2022						
Number of participants	4510	2930	3707			
Completed hours for learning	188840.8	63857.09	105441.8			

During the reporting period, the company continued to provide a series of training for all employees engaged in institutional business, with case and experience shared by senior management, department and branch heads. The purpose was to ensure shape atmosphere that encourages continuous learning and experience sharing, enable employees and teams to learn and establish learning corporate culture.





Training on professional skills and sustainable development

Talent development is the basis for corporate development. Talent is the driving force of corporate sustainable development. We provide a tailor-made training system in various categories and levels, and offer diversified online and offline training sessions to match relevant development goals, so as to ensure mutual development of employees and the company alike.



Talent Training System of Guoyuan Securities:

New employees

- ·Training of new employees Dedicated training
- · Practical training of business department

Core young talent

- · Temporary training in branch offices
- · Guoyuan Elite Program · Roadshow skillsfor investment advisors

Employees in leadership positions

- · Leadership training
- Professional talents (e.g. investment research talents)
- · Guoyuan Elite Program

Training of new employees

We adopted a combination of online and offline training to help new employees understand corporate culture, familiarize themselves with corporate rules and regulations, adapt to the work environment, and enhance their sense of belonging and responsibility.

Institutional business training for all employees

The company fully took advantage of the key role of training in promoting the smooth transformation of corporate institutional business by developing a training program for all staff engaged in the sector. Since June 8, on-site + video + webcast training sessions have been provided once a week on Wednesdays, with each training session lasting 2 and a half hours, and corporate leaders and business department heads serving as facilitators. As of the end of the reporting period, 23 training sessions have been conducted, with over 76,000 participants and a per capita training duration of 57.5 hours.



Institutional Business Training for All Employees

Development of young talents

Young talents represents the backbone of Guoyuan Securities, and the company has been committed to cultivating young talents. In 2022, we have assigned mentors for over 260 young talents, selected a number of outstanding young talents to work in branches, and arranged for new employees at headquarters to work and grow on the front line of operation.

Enhancement training of professional competence

In 2021, the company launched Guoyuan Elite Program to assist the team building of branch marketing and service staff. The course system was divided into elementary, intermediate and general courses, where each branch was required to assign relevant staff to study online with regular inspection. During the reporting period, a total of 3,062 employees participated in the courses, with a total of 147,793.12 hours in duration (48.2 hours per capita), and a total of 293,652 sessions completed.

Online training for investment advisors

From September to November 2022, the company provided online training courses for junior and intermediate investment advisors in line with core investment and advisory knowledge, to improve the comprehensive ability of customer service and train a group of new, professional and sophisticated investment advisors in different levels and stages.

SHAPING A HAPPY WORKPLACE

The company is committed to creating a fair, equitable and inclusive working environment for all employees and helping them develop their careers by continuously improving our talent management and cultivation system.

Employee performance and appraisal

The company is committed to building talent ladder, focusing on cultivating young talents, cultivating reserve cadres, and providing equal career promotion opportunities for all employees. We conducted performance appraisal for employees in fair and scientific manner. By the end of the report period, all departments have set scientific and reasonable assessment goals, so as to bring 100% employees into the performance evaluation mechanism. The company has established a salary management system with equal emphasis on incentives and constraints, and ensured dynamic salary management in accordance with the principles of "setting salary on the basis of capabilities, prioritizing efficiency and effectiveness, and balancing fairness, incentives and constraints" to ensure that the overall salary of the company is competitive in the talent market.

CASE

Take advantage of MD functional rank reform to promote corporate effectiveness and efficiency



Guoyuan Securities continued to deepen the reform of functional rank ystem, and the company further revised the Interim Measures for MD Rank Management. From 2020 to 2022, the current phase of MD functional rank reform, benefiting all employees, was successfully completed and continue to take effect after efforts in system revision, functional rank and salary change, implementation and continuous improvement.

Functional rank structure presented in a matrix

The company determined four function sequences and seven ranks of the system, i.e. four horizontal sequences of "business, profession, skills, management", and each horizontal sequence was divided into seven vertical ranks in accordance with the education background, professional focus, work experience, qualifications, capability and quality, performance and contributions,

Setting function qualifications in a scientific way

For better management of the sequences, the company prepared functional rank corresponding table for department sequence management and functional rank corresponding table for securities business department management; in terms of business sequence, professional sequence, and skill sequence, five dimensions were taken into consideration in determining qualifications for each function, i.e. education background, work experience, qualifications and competencies, knowledge and skills, and performance appraisals.

Reasonable expectations of adjustment rules

With visible and transparent function qualifications, employees could plan their careers against corresponding standards, and achieve promotion through their own efforts. During the reporting period, the company promoted 321 employees in functional rank, 210 employees in functional grade and 1,006 employees in salary according to the Interim Measures for MD Rank Management and the Measures on Salary Management, as well as the results of their annual performance appraisals. In the future, the company will continue to improve MD functional rank system, optimize overall function management, improve marketoriented operation mechanism, promote corporate effectiveness and efficiency, and ensure high-quality development in a stable and steady manner.

Promoted **321** employees in functional rank

Promoted **210** employees in functional grade

Promoted **1,006** employees in salary according



Employee welfare and health management

The company provides social pension insurance, unemployment insurance, work injury insurance, medical insurance, maternity insurance and housing fund for employees according to relevant laws and regulations of the state and local governments. The company will also provide various forms of supplementary pension insurance and corporate annuity for employees. On the basis of general medical insurance, the company provides employees with supplementary medical coverage according to the actual situation. Employees are entitled to various types of leaves as set forth by the country (annual leave, family visit leave, sickness leave, work injury leave, marriage leave, maternity and paternity leave, bereavement leave, personal leave, etc.). During the reporting period, there were three work-related minor accidents, and no employees were diagnosed with occupational diseases. According to the provisions of the company's Employee Stock Ownership Plan, all employees of the company can participate voluntarily. The company established and improved the benefit sharing mechanism between workers and owners, improved the unity of employees and the competitiveness of the company, and promoted the common development of the company and individuals.

Performance of Parental Leave					
Year	2020	2021	2022		
Number of employees entitled	male	2297	2183	2315	
to parental leave	female	1232	1505	1649	
Number of employees	male	27	34	49	
taking parental leave	female	82	67	85	
Number of employees	male	27	34	49	
expecting to return to work after parental leave	female	82	67	85	
Number of employees returning	male	27	34	49	
to work after parental leave	female	82	67	85	
Number of employees still on duty	male	27	34	48	
12 months after the end of parental leave	female	79	67	82	
Returning rate of employees taking	male	100%	100%	100%	
parental leave	female	100%	100%	100%	
Retention rate of employees taking	male	100%	100%	98%	
parental leave	female	96%	100%	96%	

CASE | Fire Drill under the theme of "Cherish Life, Keep Away from Fire"

re"

In June 2022, The headquarters organized fire safety knowledge training and fire drill for 2022. Through fire training and drill, the company managed to enhance the awareness of fire safety among employees, improve the ability to address emergencies, ensure correct use of fire extinguishers and methods of escape, enhance basic safety efforts, and protect the lives and health of employees.



In addition, the company attached great importance to the work-life balance of its employees, and various cultural activities were organized to enrich employees' leisure time, relieve their work pressure and create a relaxed and warm workplace.



Bond Business Headquarters Department hosted training and development activities for all employees



Investment Bank Headquarters Department hosted team building activities

Employee Engagement

During the reporting period, the company conducted a survey about working environment and employee engagement, where the average score turned out to be 44.01 points.

2020

The survey was designed to investigate employee engagement in all respects with corporate employees as subjects.

2021

The employee engagement survey adopted the approach of empirical research, with due consideration of the actual situation of the company. It managed to investigate employee satisfaction in terms of behaviors and emotion in all

2022

The employee engagement survey adopted the approach of empirical research, based on Gallup Q12 model, with employees as investigation subjects and due consideration of the actual situation of the company. It managed to investigate employee satisfaction in terms of behaviors and emotion in all respects.

COMMITMENT TO LOW-CARBON DEVELOPMENT TOWARDS NET ZERO EMISSIONS

The company is fully aware that climate change has become a challenge and a problem that global enterprises must face up, and has formulated Carbon Peaking, Carbon Neutrality Action Plan of Guoyuan Securities (hereinafter referred to as the "Action Plan"). According to the action plan, we have proposed short-, medium- and long-term implementation programs, making the best of corporate influence to reduce greenhouse gas emissions from its own operations. It aimed to protect natural ecological resources while promoting the low-carbon transformation of investment and financing entities in the course of financial activities.

Contribution to UN SDGs:



Goal 13: Climate action

The company continues to develop green finance, guide relevant enterprises to focus on green, low-carbon and energy-saving fields through sustainable finance activities, help environment-friendly enterprises to speed up their IPOs, encourage energy-saving and innovative enterprises to accelerate their financing process, and help energy-saving and emission reduction-related enterprises to develop so as to slow down global warming.

Developing green finance

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TCFD theme

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Our goals



5% reduction in annual per capita greenhouse gas emissions;

By 2040, the company will achieve carbon neutrality at the operational level (Scope I + Scope II).

Our strategy



Short-term actions:

- · Develop annual energy-saving renovation plans for offices to ensure energy conservation and consumption reduction
- ·Lease green building for offices
- \cdot Implement intelligent business and promote digital transformation
- ·Promote green office and reduce resource waste
- \cdot Continuously develop ESG, carbon neutral related financial products

Mid-term actions:

- · 100% green building certification of new office buildings · Purchase green power to increase utilization of new energy in business operations
- ·Prioritize procurement of green low-carbon products
- ·Require investment subjects to set carbon reduction goals and disclose relevant process in various phases
- $\cdot \text{Perform}$ carbon trading financial business and improve green financial solutions

Long-term actions:

- · Develop carbon performance appraisal criteria of supply chain
- ·Track and evaluate investment subjects to decarbonize the value chain through the investment portfolio

Our progress

During the reporting period, we counted greenhouse gas emission for corporate branches and subsidiaries. Main emission sources: Diesel, gasoline, natural gas, liquefied petroleum gas, outsourcing electricity and heat. Mainly identified greenhouse gases: CO_2 , CH_4 and N_2O .

Average greenhouse gas emissions for Scope I and Scope II were $3.30 t CO_2 e/person$, an 18.1% decrease in intensity as compared to that of 2021.

Greenhouse Gas Emissions for Scope I and Scope II during 2018-2022

Scope	Emission source	2018	2019	2020	2021	2022	Unit
Scope I	Diesel	22.37	6.37	2.80	4.93	1.03	
	Petrol	1019.85	569.92	579.29	542.46	440.27	
	Gas	458.39	428.75	328.73	264.81	271.44	
	Liquefied petroleum gas(LPG)	2.85	2.95	3.07	3.01	2.92	tCO ₂ e
	Purchased electricity	14703.33	13870.64	12833.99	13162.30	11259.15	
	Purchased heat	290.00	299.96	243.38	867.60	1097.00	
to	tal	16496.79	15178.59	13991.26	14845.11	13071.81	

Note: During the reporting period, the GHG data disclosed in previous years were corrected to ensure comparability due to changes in statistical caliber of energy consumption.



TCFD THEME

Since the company formally became a supporting organization of the Task Force on Climate-Related Financial Disclosures (TCFD) in 2021, the Board of Directors and its special committees have engaged more in decision-making on ESG matters and we have established a system for identifying and assessing climate change risks, taking climate change into account in the overall operational risk of the company.

TCFD progress

Governance

Governance measures for climate risks/opportunities

The ESG Committee is responsible for coordinating ESG and climate change and reports directly to the Board of Directors;

The ESG Working Group is responsible for integrating corporate ESG strategy into the management of corporate operations and taking measures to mitigate corporate exposure to climate change-related risks.

Strategy

The impact of climate risks/ opportunities on the future corporate development

We have further strengthened the risk control of ourselves and our investment subjects, and identified actual/ potential impact that climate change may have on corporate business development.

Risk management

Processes and management measures to assess and identify climate risks/opportunities

We have initially established an assessment system and response

Strict access restrictions have been established for high-emission investment subjects that are not conducive to climate change.

Metrics and targets

Specific performance indicators of climate risk/ opportunity management

We have clearly stated our strategic goals regarding carbon neutrality.

Governance

The company has established a Strategy and Sustainability Committee under the Board of Directors to study and make recommendations on long-term strategic planning, sustainable development and environmental, social and governance policies of the company.

The ESG Committee is responsible for integrating ESG strategy into corporate management and business development, identifying climate risks and opportunities, setting long-term, medium-term and short-term ESG goals, regularly reviewing ESG performance, and monitoring the implementation of ESG-related policies and systems, etc.

The ESG Committee has set up a subordinate working group, which is responsible for integrating corporate ESG strategy into corporate operation and management, taking measures to mitigate potential risks and making the best of opportunities, actively communicating with stakeholders, and implementing ESG-related policies and systems, etc. to promote sustainable development.

Goals and actions related to climate change are submitted to the Board of Directors for regular review and decision making, monitoring and management.

Strategy

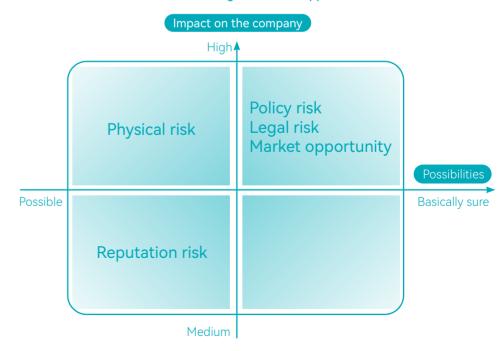
The company has identified potential impact of climate change on the company by taking into account overall corporate development and the advice of external consultants. We have classified the impacts as risks and opportunities:

Category	Name	Time range	Impact
	Physical risk	Long-term	Destruction caused by extreme disasters to the company or customer's operating sites, such as typhoons, tsunamis, etc., which will cause significant damage to corporate business.
Throat	Policy risk	Middle-term	Stricter green and low-carbon financial policies indirectly affecting corporate business.
Tilleat	Threat Legal risk Middle-term		Customers are unable to meet national environmental regulatory requirements and face the risk of default and litigation.
Reputation risk Middle-term questioned by external parties reg		China is vigorously developing green finance, and the company will be questioned by external parties regarding its responsibility for sustainable development if it does not actively get engaged in this respect.	
Opportunities	Market opportunity	Middle-term	Investors have been focusing on the sustainability of the financial sector, and green and low-carbon financial products may turn out to be more favorable.

Risk management

According to potential impact on the company and the likelihood of occurrence, a matrix of climate change related risks and opportunities has been developed so that we could better assess the significance of various risks and opportunities facing the company.

Matrix of Climate Change Risks and Opportunities



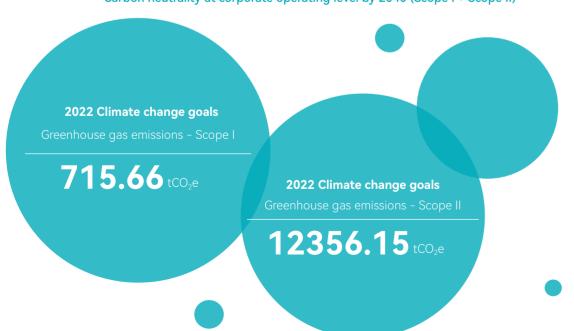


In response to the above risks and opportunities, we have also developed initial counter-measures:



Metrics and targets

Carbon neutrality at corporate operating level by 2040 (Scope I + Scope II)



DEVELOPING GREEN FINANCE

The company actively leverages its influence in the financial industry to encourage and guide investors to focus on climate change through financial activities, and to promote our investment subjects to work together towards green, clean and low carbon development.

The company has formulated the Responsible Investment Guidelines of Guoyuan Securities, requiring all business units to incorporate climate change and sustainable development into their financial investment business. During the reporting period, each business department issued and updated its business quidelines.

In terms of pledge of stock rights repurchase, we have updated the Implementation Rules for the Admission of Pledge of Stock Rights Repurchase Program of Guoyuan Securities to encourage financing entities to invest their funds to address climate change, biodiversity conservation, energy green transformation, etc. And investigation of ESG rating performance of the financing subject has also been incorporated into the due diligence report.

As for fixed income business, we have updated the Management Measures for Fixed Income Business of Guoyuan Securities, focusing on financial and performance in the process of business development, covering environmental performance, social responsibility and corporate governance of investment targets in the decision-making process.

During the reporting period, the company has established the Innovation Finance Department to explore innovative business in connection with various trading venues inside and outside the market, conduct research and investment on carbon peaking and carbon neutrality, and carry out ESG-related investment according to the authorization of the company. The company will continue to focus on corporate activities in terms of carbon peaking and carbon neutrality as well as climate change mitigation, developing related investment businesses.

During the reporting period, the company significantly increased its position in green bonds, holding a total of 27 green bonds with a financing scale of 1.684 billion, an increase of 171.61% as compared to that of 2021. New financing for the clean energy industry through stock pledging business services to the real economy accounted for 25%. In active equity investment business, investment in green, low-carbon and new energy enterprises accounted for 34% of holdings.

By the end of the reporting period, the company has introduced 40 pan-ESG-related targets of public offering funds, and the stock market value of enterprises invested in new energy, low-carbon, environmental protection and other related enterprises has reached 84.238 billion.

CASE | Help clean energy enterprises get listed



Guoyuan Securities is committed to the development of the clean energy industry and actively contributes to the transformation of social energy structure. In September 2022, Senton Energy Co., Ltd. (hereinafter referred to as "Senton Energy"), sponsored and underwritten by Guoyuan Securities, was successfully listed on the main board of Shenzhen Stock Exchange, raising a total fund of 803 million. Shengtong Energy is a first-class integrated clean energy service provider in China, focusing on the procurement, transportation and sales of liquefied natural gas (LNG) in recent years, and is committed to providing clean energy alternatives for industrial fuels, town gas and transportation fuels, promoting the low-carbon transformation of social energy structure, and committed to achieving the goals of carbon peak and carbon neutrality in China.

GREEN OPERATION AND ECOLOGICAL CIVILIZATION

Contribution to UN SDGs:



The company advocated the concept of green operation, reducedresource consumption in the operation process, and performed energy-saving renovation for office premises to mitigate the impact on the environment during operations.

Energy management

Ecological civilization construction

REEN OPERATION AND ECOLOGICAL CIVILIZATION

ENERGY MANAGEMENT

The company continued to focus on energy conservation and consumption reduction in its daily operations and to promote annual energy-saving improvements in its office premises. Headquarters building of Guoyuan Securities adopted intelligent building control system to ensure equipment timing operation with precise zone control. LED energy-saving lamps and lanterns were adopted in lighting equipment; sound-controlled induction lighting was deployed in public areas; and regular inspections of electricity consumption in the HQ building were performed by Administration Department to reduce energy consumption when no one was present.

During the reporting period, crporate energy consumption amounted to 19.90 GJ/person, a decrease of 7.6% as compared with that of the previous year.

Corporate energy consumption table for 2018-2022

category	2018	2019	2020	2021	2022	Unit
Diesel	8245.00	2348.00	1033.00	1816.00	390.29	L
Diesei	301.67	85.91	37.80	66.44	13.83	GJ
Petrol	423862.60	236866.00	240758.18	225450.90	183707.34	L
Petroi	14716.51	8223.99	8359.12	7827.66	5921.84	GJ
Gas	209881.83	196312.34	150513.37	121249.89	135748.44	m³
GdS	8170.70	7642.44	5859.49	4720.26	4833.80	GJ
Liquefied	0.92	0.95	0.99	0.97	0.98	t
petroleum gas(LPG)	43.52	44.94	46.83	45.88	46.20	GJ
Purchased	18236.93	17215.85	15940.35	16362.35	16147.42	MWH
electricity	65687.68	62009.84	57415.62	58935.62	58130.69	GJ
Purchased heat	2636.33	2726.92	2212.54	7887.27	9972.69	GJ
total	91556.41	80734.04	73931.40	79483.13	78919.06	GJ

Note: The company has revised the statistical method of outsourcing heat and adjusted the heat data within the past 5 years.

WATER STEWARDSHIP

As water shortage has become a major global issue, we have adopted AqueductTM Tools, a water stress identification tool developed by the World Resource Institute (WRI), to assess the water scarcity situation at all operating premises for a better understanding of status quo of the company. By the end of the reporting period, all 147 operating premises of the company were located in China. The main water demand was for domestic purposes, and the water was supplied by municipal utilities instead of a direct extract from nature.

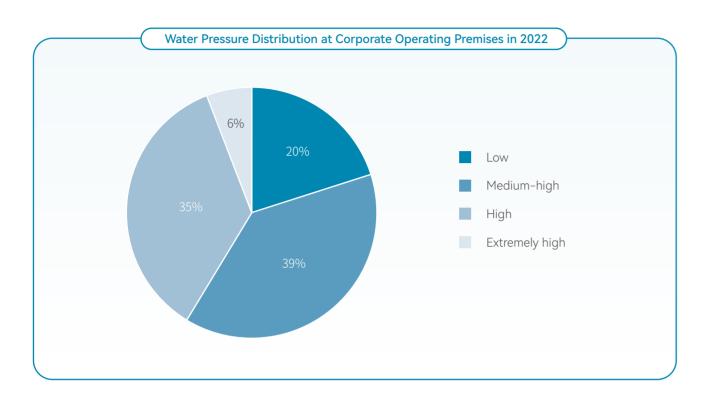
At the same time, the company encouraged itsemployees to uphold the concept of water conservation, and promoted water conservation in all office areas. The company has completed a water conservation renovation of its headquarters.

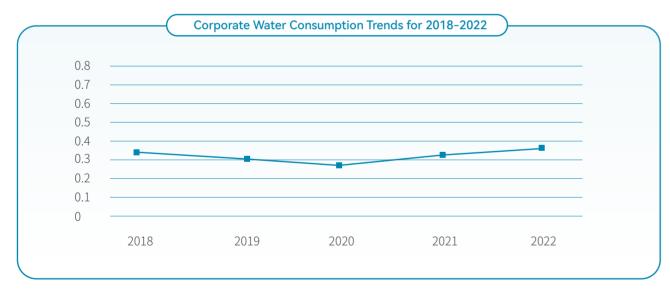
Corporate water consumption for 2018–2022

Risk level of water pressure	2018	2019	2020	2021	2022	Unit
Extremely-high	5463.12	5648.13	3331.60	2467.09	3385.28	
High	13726.36	13895.73	11671.05	20510.84	20604.08	
Medium-high	10882.93	10676.96	10572.68	11511.71	22410.51	t
low	27262.05	21743.38	18543.51	17907.23	11654.28	
total	59352.46	53983.20	46138.84	54417.87	58054.15	
Business area	174572.20	173263.37	169695.13	170061.51	169486.32	m²
Intensity of water consumption	0.34	0.31	0.27	0.32	0.34	t/m²

Note: During the reporting period, water intensity per unit area increased slightly due to the increase of operational points within the statistical scope.

● 国元证券股份有限公司 GUOYUAN SECURITIES COLITE





During the reporting period, the total water consumption of the company was 58,054.15 t, the total operation area was 169,486.32 m², and the water consumption per unit area was 0.34 t/m², 6.6% higher than that of the previous year.

GREEN OPERATION

The company attached great importance to the green low-carbon development in the operation process, and launched the initiative of "taking the stairs for adjacent floors" to encourage employees to take practical actions based on green office and contribute to the low-carbon life. Employees were encouraged to cultivate concept of resource conservation during daily work:

Paper conservation:

- ·Intelligent printing control system for paperless office ·Double-sided copying to
- Double-sided copying to reduce paper consumption Promote waste sorting and resource recycling

Waste sorting:

Green decoration:

 Environment-friendly materials are adopted for renovation to mitigate health-related hazards.

Green office:

·Employees are encouraged to turn off the power after leaving the conference room to reduce energy waste.



Compared with the previous year, the company reduced consumption of approximately 156,000 sheets of copy paper than the previous year, a decrease of approximately 12.03%. In the future, the company plans to further promote recycling activities for used paper and disposable paper cups for a paperless office and ecological environment. We are now discussing the specific implementation plans with relevant departments.

During the reporting period, solid waste of the company was mainly office waste and domestic waste. The main office waste included: Waste electronic products, waste ink cartridges, waste toner cartridges, etc. Office waste with potential toxic risk was handled by a third-party company with special qualifications. Domestic waste was disposed of by property management team of each office building.

Corporate waste statistics in 2018-2022

Waste type	2018	2019	2020	2021	2022	Unit
Domestic waste	209.84	199.67	192.05	445.47	506.83	t

Note: During the reporting period, the company made retrospective corrections to the branch data within the scope of disclosure.

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ECOLOGICAL CIVILIZATION CONSTRUCTION

Lucid waters and green mountains are important part of sustainable development in China. The company continued to think about how to combine ecological civilization and market construction in an organic manner, strove to practice ecological protection in the process of business development, promoted rapid development of green and environment-friendly enterprises, and contributed to the development of ecological environment in China.

CASE | Contribute to the construction of ecological environment



Guoyuan Securities actively practiced the original mission of financial services to the real economy and was committed to the development of the environmental protection industry. In July 2022, Jinly Environment Technology Co., Ltd. (hereinafter referred to as "JINLY Environment"), sponsored and underwritten by Guoyuan Securities, was successfully listed on the main board of Shenzhen Stock Exchange. The company financed 961 million for the development of environmental protection industry. With the mission of building ecological China and beautiful urban and rural areas, Jinly Environment has always adhered to a professional business development strategy, and has been committed to improving the urban and rural residential environment, and providing comprehensive environmental solutions such as cleaning forsanitation, domestic garbage collection and sorting, toilet renovation and management, and rural sewage treatment.



The company was awarded 2nd prize in thesis for Anhui Practice of Xi Jinping Thought on Ecological Civilization



In December 2022, thesis selection results were announced for Anhui Practice of Xi Jinping Thought on Ecological Civilization, jointly organized by the Publicity Department of the Anhui Provincial Party Committee, the Department of Ecological Environment of Anhui Province, and the Anhui Academy of Social Sciences. The thesis, Practicing Xi Jinping Thought on Ecological Civilization, Promoting the Development of Anhui Capital Market, submitted by the company, was awarded the 2nd prize. It not only recognized the company's adherence to the concept of ecological civilization, but further confirmed the company's determination to develop green finance in the future. We will continue to further devote ourselves to the capital market, support the efforts in driving industry development and green finance, and firmly fulfill our social responsibility of serving the real economy with financial innovation.





COMMITMENT TO SHARED DEVELOPMENT AND CONTRIBUTION TO THE SOCIETY

ged in community developm

Assist rural revitalization

Contribution to UN SDGs:



Goal 1: No Poverty

We continued to support national rural revitalization projects, serve the real economy, and support small and medium-sized enterprises.



Goal 4: Quality Education

We helped underprivileged students access to more educational resources by granting scholarships, establishing libraries and implementing other projects.



Goal 10: Reduced inequalities

We focused on vulnerable groups and supported children with autism to increase social understanding of them, reduce social prejudice and help them and their families integrate with the society.

COMMITMENT TO COMMUNITY WELFARE

Philanthropy is an important way to promote common prosperity as well as a channel for positive interaction between enterprises and society. Active participation in charity demonstrates our commitment to corporate social responsibility, and improves corporate image. The company has integrated the concept of philanthropy (constant development based on responsibility and increasing corporate growth based on social welfare) into its DNA and has enthusiastically participated in community activities as a practical doer of social responsibility. During the reporting period, based on the relevant management and approval procedures, the company has engaged in diversified public welfare and charity projects, contributing to various fields such as paired assistance, education programs, rural revitalization, and cultural and artistic activities.

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Donated RMB 0.3 million to Home for the Elderly of Shiguan Town, Yuexi County

Donated **2.9** million to Anhui Red Cross Foundation

Collaborated with two national public 5A-class foundations in depth, and donated $0.6\,$ million to assist left-behind children

Collaborated with Anhui Charity Federation and donated a total of **4.5** million to **17** universities including University of Science and Technology of China

Public welfare type	2020	2021	2022
Amount of external donations (unit: RMB 10,000)	1741.00	853.20	1431.72
Public services (unit: hours)	940.50	1052.89	1370.55
Number of service participants/times	1867	3850	4263



Social responsibility award

Social Responsibility Award of Listed Companies in China

Anhui Charity Award

Candidate enterprises for the 12th "China Charity Award"

CASE | Lighting up the educational lamps for impoverished students in Dangshan



Education is the foundation of people's livelihood. Given limited educational resources in some areas, it is difficult for poor students to gain access to high-quality educational resources. The difficult situation of Dangshan Shuren School attracted our attention back in 2012, and for ten years ever since we have persistently assisted in education poverty alleviation efforts with a total donation of over 2.4 million in this regard. In addition to corporate donation, employees of Guoyuan Securities also raised money on their own for Shuren School to help poor students complete their studies. With the help of Guoyuan Securities and corporate employees, Shuren School slowly recovered and has gradually developed into "a pearl of education in the rural areas of northern Anhui", granting the hope of poor students to further their studies.



Total donation of over **2.4** million

CASE | Organizing theatrical performances to encourage autistic children



Children diagnosed with autism are a special group and need more tolerance and care. In 2022, Guoyuan Securities, together with Hefei Chunyu Parent Support Center for the Mentally Disabled Kids and Hefei University of Technology, organized a special theatrical performance for children with autism: A Theatrical Journey to Finance of Teenagers In this event, the company encouraged autistic children to participate in theatrical performances for more interpersonal interaction, assisted autistic families to interact with and adapt to society, and helped them gain more attention and tolerance from society.



ENGAGED IN COMMUNITY DEVELOPMENT

The company followed national policies to support local economic development and contribute to local communities based on its own business edge. The company proposed the new models of "investment banking + bonds", "investment banking + investment" and "investment banking + futures" to provide comprehensive financial services for various market players across the entire business chain. The company provided capital market services for over half of the listed companies in Anhui Province, and has won the highest grade in the evaluation by the provincial government's service in terms of the development of local real economy for twelve consecutive years. In addition, the company took a multi-pronged approach to help local high-quality enterprises to raise funds and inject vitality into the local economy through investment and relief measures.

The company undertook the responsibility of community building and promoted the harmonious prosperity of enterprise and community development. In 2022, Hunan Branch played a pioneering role and actively participated in the community comforting program. Given these efforts, it was awarded as "Advanced Unit of the Party Building Joint Committee Members", and were fully acknowledged by the local community.



Efforts of Hunan Branch Highly Appreciated by the Community



CONTRIBUTION TO RURAL REVITALIZATION

2022 was an important year for rolling out the rural revitalization strategy. In this year, we further enhanced achievements in poverty alleviation, continued to promote the development of areas out of poverty and the comprehensive revitalization of villages, supported local projects in education, medical care and construction of beautiful villages, and improved local infrastructure. We donated to the following areas for the development of local rural revitalization:



The company and a number of organizations jointly hosted Guoyuan Securities Cup - National Photography Competition of Rural Revitalization and Common Prosperity, whereby vivid pictures of beautiful rural life encouraged the public to continue devoting themselves to rural revitalization, enhance the achievements of poverty alleviation, and showcase positive results from the rural revitalization strategy.

CASE | Finance for agriculture, boost rural revitalization

The key to rural revitalization is industry revitalization, whereby the finance sector is an indispensable part. In 2022, we successfully issued "22 Susong bond", the first "rural industrial integration development bond" in Anhui Province, so as to encourage industrial integration development and enhance the added value of agriculture. We issued "22 Jianhu New Agricultural Investment Small and Micro Bond", a credit-adding pooled bond for small and micro enterprises in agriculture, rural areas and rural people, to support farmers in debt and rapidly expand the scale and market share of agriculture-related loan business; issued "22 Jiangsu Bank Three Agriculture Bond", with all raised funds for agriculture-related loan to enhance credit support for the "three agriculture" sector. We issued "22 Zongyang Bond", the first "New Urbanization Construction Special Corporate Bond" in Anhui Province, effectively making up the weaknesses of county urbanization. The above bonds managed to raise a total of 3.05 billion for active promotion of rural revitalization in practice.



The company actively practices the mission of CSR as a state-owned enterprise and has made some progress in this regard, but there is still much room for improvement. Firstly, we need to further play our industry advantages in boosting rural revitalization and contribute more initiatives to and share more experience with the society. Secondly, the ESG sector is developing rapidly, and there is still quite some room for improvement in terms of corporate ESG governance capability. Thirdly, we need to keep up with the industrial trend, and improve more in the management of environmental information and statistics. In response to the above problems, the company will take the following measures: Firstly, we will foster more cooperation with governments and enterprises in poor areas for industrial poverty alleviation and multi-level market construction, and finance rural revitalization accordingly. Secondly, we will continue to strengthen our collaboration with scientific research units and actively perform ESG theory research to enhance corporate ESG governance capability. Thirdly, we will invite professional training institutions to provide ESG management training so as to enhance corporate ESG information management capability.

In 2023, with reference to the United Nations Sustainable Development Goals (UN SDGS 2030), the company will focus on the following ESG strategic goals as a whole, including governance, talent and climate: Firstly, we will focus on the responsibilities and mission of financial services entity, improve ESG due diligence system establishment, and further enhance the principle of responsible investment. Secondly, in response to the United Nations Sustainable Development Goals, we will continue to construct the responsible investment talent team, provide training and development opportunities for employees, and practice the concept of shared development. Thirdly, we will continue to develop green finance, promote green operations, and conduct professional training for investors and employees to address climate change, so as to contribute to sustainable economic and social development.





HONORS AND CERTIFICATES

Award Winner	Time	Award	Awarded by	
Guoyuan Securities	2022.1	Outstanding Brokerage Brand in 2021	Howen	
Guoyuan Securities	2022.1	Socially Responsible Financial Institution in 2021	Hexun.com	
Guoyuan Securities			NEW FORTUNE	
Guoyuan Securities	2022.4	The 4th New Fortune Most Promising Investment Advisory Team	NEW FORTUNE	
Guoyuan Securities	2022.5	Excellent grade rating of provincial financial institutions serving the local real economy development	The People's Government of Anhui Province	
Guoyuan Securities	2022.6	Excellent Internet investor education base of Anhui Province securities and futures investor education assessment for 2021-2022	Anhui Securities Regulatory Bureau	
Guoyuan Securities	2022.6	Class A rating of culture building practices of securities firms in 2021	China Securities Association	
Guoyuan Securities	2022.7	Class A assessment of information disclosure	Shenzhen Stock Exchange	
Guoyuan Securities	2022.8	Class A evaluation of investor education of securities companies in 2022	China Securities Association	
Guoyuan Securities	2022.8	Class AA rating in ESG	CNI Index	
Guoyuan Securities	2022.9	Constituents of Hang Seng A-Share Sustainability Business Benchmark Index (HSCASUSB)	Hang Seng Indexes Limited	
Guoyuan Securities	2022.9	Anhui Charity Award	Department of Civil Affairs of Anhui Province	
Guoyuan Securities	2022.9	Most Promising Investment Bank	NEW FORTUNE	
Guoyuan Securities	2022.9	Best IPO Project	NEW FORTUNE	
Guoyuan Securities	2022.11	Top 100 listed companies in ESG in China	Securities Times	
Guoyuan Securities	2022.11	Top 30 Brand Value of Listed Companies in China Securities Industry in 2022		
Guoyuan Securities			National Business Daily	
Guoyuan Securities	2022.12	2022.12 Securities Institution Excellent Service Award		
Guoyuan Securities	2022.12	Class A of Investment Banking Business Quality Evaluation for Securities Firms in 2022	China Securities Association	

Award Winner	Time	Award	Awarded by	
Guoyuan Securities	2022.12	Class 5A Evaluation of Board Secretary Performance in Listed Company in 2022	China Association for	
Guoyuan Securities	2022.12	2022 Best Practice Cases of Directors' Offices of Listed Companies	Public Companies	
Guoyuan Securities	2022.12	Outstanding Fintech Award	- Financial Industry	
Guoyuan Securities	2022.12	Outstanding Popularity App Award	- Financial industry	
Guoyuan Securities	2022.12	Top 10 Investment Bank in 2022	YICAI	
Guoyuan Securities	2022.12	China Securities Company Golden Bull Award - Golden Bull Growth Securities Company in 2022		
Guoyuan Securities	2022.12	China Securities Company Golden Bull Award - Top 10 Securities Companies Serving Science and Technology Venture Enterprises of IPO in 2022	China Securities Journal	
Guoyuan Securities	2023.1	Top 100 Bond Trading Self-clearing Companies	China Central Depository & Clearing Co., Ltd.	
Guoyuan Securities (research topic "Research on the Mechanism and Enhancement of the Role of Ideological and Political Work in Financial Services to Promote Rural Revitalization")	2023.1	Third Prize of National Financial System Ideological and Political Work and Cultural Development Research achievement in 2022	Chinese Society of Financial Ideological and Political Work	
Guoyuan Securities (research topic "Research on Asset-Liability Management Methods for Securities Companies")	2023.1	SAC - Outstanding Topics of Key Research in 2022	China Securities Association	
Guoyuan Securities	2023.2	Top 10 ETF Sellers in 2022	Shanghai Stock Exchange	





To the management and stakeholders of Guoyuan Securities Co., Ltd,

TÜV SÜD Certification and Testing (China) Co., Ltd. Shanghai Branch (hereinafter referred to as "TÜV SÜD") has been engaged by Guoyuan Securities Co., Ltd (herein referred to as "Guoyuan" or "the Company") to perform an independent third-party verification on 2022 Environmental, Social and Governance Report (hereinafter referred to as "the Report"). During this verification, TÜV SÜD's verification team strictly abided by the contract signed with Guoyuan and provided verification regarding the Report in accordance with the provisions agreed by both parties and within the authorized scope stipulated in the contract.

This Independent Verification Statement is based on the data and information collected by Guoyuan and provided to TÜV SÜD. The scope of verification is limited to the given information. Guoyuan shall be held accountable for authenticity and completeness of the provided data and information.

Scope of Verification

Time frame of this verification:

•The Report contains the data disclosed by Guoyuan during the reporting period from January 1st, 2022 to December 31st, 2022, including economic, environmental and social information and data, methods for management of substantial issues, actions/measures and the Company's sustainability performance during the reporting period.

Physical boundary of this verification:

• The verification took sampling way to carry out the onsite verification, the physical scope of the selected location is located at No.18 Meishan Road, Hefei City, Anhui Province.

Scope of data and information for the verification:

•The scope of verification is limited to the data and information of Guoyuan and Subsidiary/Business Department sites under its operational control covered by the Report.

The following information and data are beyond the scope of this verification:

- ·Any information and contents beyond the reporting period of this Report; and
- •The data and information of Guoyuan's suppliers, partners and other third parties; and
- •The financial data and information disclosed in this Report that have been audited by an independent third party are not verified again herein.

Limitations

- •The verification process is conducted on-site. Sampling and verification are adopted for the data and information in the Report by TÜV SÜD, and only the stakeholders within the organization are interviewed; and
- •The Company's standpoint, opinions, forward-looking statements and predictive information as well as the historical data and information before January 1st, 2022 are beyond the scope of this verification.

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Basis for the Verification



This verification process was conducted by TÜV SÜD's expert team with extensive experience in the economic, social, environmental and other relevant areas and drew the conclusions "Moderate Assurance" thereof. The verification referred to the following standards:

- ·AA1000AS v3, Type 1 Engagement and Moderate Assurance
- •TÜV SÜD Procedure of Verification on Sustainability Report

In order to perform adequate verification in accordance with the contract and provide reasonable verification for the conclusions, the verification team conducted the following activities:

- · Preliminary investigation of the relevant information before the verification;
- ·Confirmation of the presence of the topics with high level of materiality and performance in the Report;
- •Onsite review of all supporting documents, data and other information provided by Guoyuan; tracing and verification of key performance information:
- Special interview with the representative of Guoyuan's management; interviews with the employees related to collection, compilation and reporting of the disclosed information; and
- •Other procedures deemed necessary by the verification team.

Verification Conclusions

According to the verification, we believe the Report prepared by Guoyuan adheres to the requirement of AA1000AS v3. The verification team has drawn the following conclusions on this Report:

Inclusivity	Guoyuan has fully identified the internal and external stakeholders of the organization, such as shareholders and investors, employees, customers, creditors, business partners, government and regulatory agencies (including exchanges), public media, industry associations and companies in the same industry, surrounding communities (including residents) and the environment, etc., and has established a stakeholder communication mechanism to regularly collect the real demands of stakeholders.
Materiality	Guoyuan has established a prioritization process for material topics, identified sustainability topics that are highly relevant to its business and prioritized the topics, disclosed strategies, management actions and performance data in the company's sustainability management and operations process, and the Report content is substantive overall.
Responsiveness	Guoyuan has clearly disclosed the management methods and performance of major issues in the areas of corporate governance, economic performance, compliance management, business ethics, comprehensive risk management, responsible investment, data security and privacy protection, and has established various stakeholder communication mechanisms to fully respond to stakeholders' demands and expectations.
Impact	Guoyuan actively creates a positive financial environment, and protects the rights and interests of stakeholders through clean and compliant operations, information security and privacy protection, customer service, etc.; through financial technology empowerment, investment value chain/ecosystem, etc., to assist invested companies to undertake environmental responsibilities, and bring positive and long-term impact to society.

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After verification on a sample basis, we believe that the following data disclosed in the report for the year 2022 are true and reliable for use by interested parties:

Environmental	So	cial	Economic/Governance
Energy consumption data Water resource consumption data Waste emission data Construction of ecological civilization	- Staff: -Employment -Staff turnover rate -Proportion of employees at each level	- Social contribution: -External donation amount -Public service hours -Number of people involved in the service	Economic performance Clean and compliant operation Information security and privacy protection
Carbon neutral strategic planning Greenhouse gas emission data TCFD progress	-Gender ratio of employees -Proportion of employees by age group -Total staff training time -Parental leave return/ retention rates	-Social Responsibility Honor	Customer Satisfaction Responsible investment R&D investment Green finance business

Recommendations on Continuous Improvement

 \cdot It is recommended company to conduct an inventory of greenhouse gas emissions (GHG) in investment activities, and conduct track management.

Statement on Independence and Verification Capability

TÜV SÜD is a trusted partner of choice for safety, security and sustainability solutions. It specialises in testing, certification, auditing and advisory services. Since 1866, TÜV SÜD has remained committed to its purpose of enabling progress by protecting people, the environment and assets from technology-related risks. Today, TÜV SÜD is present in over 1,000 locations worldwide with its headquarters in Munich, Germany. TÜV SÜD has been committed to sustainable development and actively promotes environmental protection related projects. Over the years, TÜV SÜD has been actively expanding its performance in energy management, renewable resources, and electric automobiles, etc., helping its customers meet sustainable development needs.

TÜV SÜD Certification and Testing (China) Co., Ltd. Shanghai Branch is one of TÜV SÜD 's global branches and has an expert team whose members have professional background and rich industrial experiences.

TÜV SÜD and Guoyuan are two entities independent of each other and both TÜV SÜD and Guoyuan and their branches or stakeholders have no conflict of interest. No member of the verification team has business relationship with the Company. The verification is completely neutral.

Signature:

On Behalf of TÜV SÜD Certification and Testing (China) Co., Ltd. Shanghai Branch





Zhu Wenjun TÜV SÜD Sustainability Authorized Signatory Officer Mar 16, 2023 Shanghai, China

Note: In case of any inconsistency or discrepancy, the simplified Chinese version of this verification statement shall prevail, while the English translation is used for reference only.

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INDEX SHEET

GRI Standards

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	207-2 Tax governance, control and risk management	_	[Not applicable] Disclosed in the
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	303–5 Water consumption	-	[Information unavailable / incomplete] Some operating sites are managed by third-pa properties, so water consumpt cannot be counted
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	304–1 Operational sites owned, leased,managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	-	[not applicable] Non-producti manufacturing, or mining natu
Biodiversity	304-2 Significant impacts of activities, products and services on biodiversity	-	with little impact on the local ecological environment during
2016	304-3 Habitats protected or restored	-	operation, and biodiversity is a major material issue
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READER FEEDBACKS

Dear readers, Hello!

Thank you for reading this report. In order to improve corporate ESG work and enhance ESG management, we look forward to hearing your comments and suggestions. We sincerely hope that you can spare us some time to evaluate the report for continuous corporate improvement. We would appreciate your feedback by answering the relevant questions in the following form:

1.Please mark " √	" in the correspo	onding place	
1.Do you think the rep social achievements of	_	nificant environmental, eco	onomic and social impacts and the environmental, economic and
Yes	No	Not Sure	
2.Do you believe that t	the disclosed informa	ation in the report is true, a	occurate and valid?
Yes	No	Not Sure	
3.Do you think the lang	guage description, co	ontent layout, and graphic	design of the report are clear and accessible?
Yes	No No	Not Sure	
2.Open Questions	:		
1.What is your overall opinion of this report?			2.What do you think of the quality of the information disclosed in the report?
3.Which part of the report are you most interested in?			4.What else do you need to know that is not provided in this report?
5.Do you have any sug	gestions for our soc	ial responsibility or ESG wo	ork and report release in the future?

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